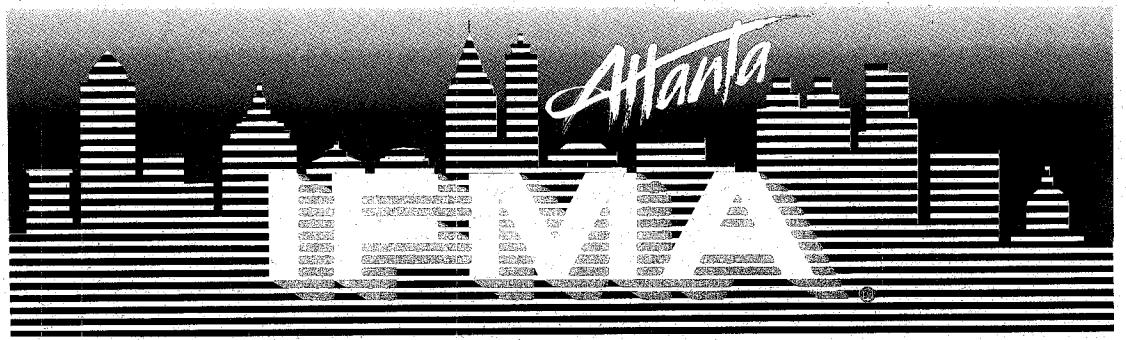


# International Facility Management Association



## Executive Board 1992

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*Long, Aldridge & Norman*

(404) 527-4045

Vice President:

Tom Vernon

*ADP*

(404) 980-2640

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(404) 249-4126

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*The Coca-Cola Company*

(404) 676-6688

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*Rockwell Int'l Missile Systems*

(404) 497-5613

Regional Vice President:

Lanny Felder

*Blue Cross/Blue Shield of*

*Florida, Inc.*

(904) 791-6756

IFMA HOUSTON

INTERNATIONAL HEADQUARTERS

1 Greenway Plaza, E.,

14th Flr.

Houston, TX 77046

(713) 623-4362

(800) 359-4362

## JULY 1992

**Speaker:** Carole A. Dortch, Commissioner of  
Administrative Services, City of Atlanta

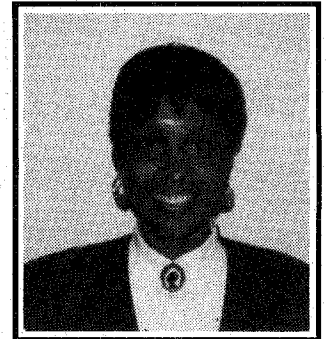
**Topic:** Government Facilities Management

**Date:** Friday, July 15, 1992  
Networking 11:30; Luncheon 12 Noon

**Location:** Atlanta Apparel Mart, Room 3W377

**Fee:** \$20 Members; \$30 Nonmembers

**Reservations:** Barnett Business Services, 681-5344  
Call by July 10, 1992



This month's speaker will be Ms. Carole A. Dortch, Commissioner of Administrative Services for the City of Atlanta. Her position provides direction and coordination of all support activities, programs and services in the areas of vehicle maintenance, facilities management, voice communications, mail and printing, procurement, architectural services, management of construction, real estate, and information systems.

Ms. Dortch has held several positions with the City of Atlanta; namely, Director, Bureau of General Services, where she managed, directed and monitored activities of several divisions. As Director, Bureau of Budget Policy and Evaluation/Management Audit, Ms. Dortch advised the Mayor, Chief Administrative Officer and Commissioners in the development of City wide budgetary and managerial policies. Ms. Dortch also planned, organized and directed the bureau's work programs. Ms. Dortch has also served as Budget Analyst for the City of Atlanta.

Before Ms. Dortch's association with the City of Atlanta, she was a Financial Consultant to Parametric, Inc., where she assigned the firm's call contract with the Small Business Administration

Ms. Dortch received her B.S. degree in Commerce from Rider College, Lawrenceville, New Jersey where she majored in accounting.

Since 1971, Ms. Dortch has received several certificates relating to, but not limited to budget preparation, facility management, operations audit and residential appraisal. Ms. Dortch has received licenses from and is affiliated with several organizations, to mention a few: Executive Leadership Institute, Southwest YMCA, Association of Energy Engineers, Association of Plant Engineers, National Forum for Black Public Administrators, National Association of Accountants, 100 Black Women, and of course, International Facilities Management Association.

## Keynote and General Sessions of the 1992 IFMA Conference

Stew Leonard, Jr., President of Stew Leonard's Dairy, the world's largest dairy, will present a keynote address titled "Only Happy Customers Come Back." Robert B. Tucker, a recognized authority on unleashing innovative potential and President of The Innovation Resource, a management consulting firm, will talk about "Managing the Future: The 10 Driving Forces of Change for the 1990s" in the first general session. Olympic gold medalist Mary Lou Retton will wrap up the conference with a closing general session address on the "Competitive Edge."

## August 15, 1992 Chapter Luncheon

Ed Rondeau, Principal of Rondeau and Associates will be the speaker at the August luncheon. Mr. Rondeau's topic will be "Corporate Real Estate: Opportunities for the Facility Manager".

## Vendor's Fair September Luncheon

Mark your calendar's for this special event.

September 16, 1992  
Merchandise Mart - First Floor  
10:00 A.M. - 4:00 P.M.

Each vendor, for a small fee of \$150.00, will be provided a piped and draped 10' x 12' booth.

This "fair" will allow up to 60 vendors the opportunity to present and promote their products and services to a large group of industry professionals (Atlanta area: designers, architects, facility managers and dealers). Registration forms will be mailed in early July. Booth location will be on a "first come first serve" basis!

We urge all IFMA members to attend the fair. It will be a chance to exchange ideas and have open communication about our industry. In order to provide additional time to exchange ideas and view the many vendor displays, box lunches will be served instead of the normal sit-down lunch. Bottom line: You can talk, view and eat at the same time.

Additional information will be forthcoming. If you have questions, contact Tom Vernon at 980-2640.

## Silence is Golden

The IFMA Foundation will present its first Silent Auction in conjunction with IFMA 1992 Exposition Hall which will be held in New Orleans, Louisiana on October 5-6, 1992.

For more information, contact Karen Fields at (703) 591-7272 or Lauri Ray at (713) 623-4362.

## Quarterly Calendar

### JULY

- 15 Chapter Luncheon "Government Facility Management" Atlanta
- 14-15 IFMA "Indoor Air Quality For Facility Managers" (1-800-359-4362) Boston
- 16-17 IFMA "Environmental Auditing of Compliance Assurance and Liability Avoidance" (1-800-359-4362) Boston
- 24-25 IBD Designfest 1992 Orlando

### AUGUST

- 15 Chapter Luncheon "Corporate Real Estate" Atlanta
- 18-19 IFMA "Facilities Planning to Support Telecommunications" (1-800-359-4362) Kansas City
- 20-21 IFMA Facilities Planning (1-800-359-4362) Kansas City

### SEPTEMBER

- 16 Chapter Luncheon "Vendors Fair" Merchandise Mart-First Floor Atlanta
- 15-16 IMFA "Facilities Project Management" (1-800-359-4362) Washington, D.C.
- 17-18 IFMA "Principles of Corporate Real Estate" (1-800-359-4362) Washington D.C.

## Member Spotlight



For the last five years Mary Smith has held the position of Vice President of Administrative at Federal Savings Bank. She is responsible for several departments: Facilities, Human Resources, Risk Management and Purchasing. Prior to intervention by Resolution Trust Corporation in 1991, the Federal Savings Bank consisted of the corporate office at the Galleria and a Vinings branch.

Mary says that her extensive community involvement is a way of trying to "pay back" some of the good fortune with which she has been blessed. As Volunteer Division Chairman for the Northwest division of the North Georgia Chapter of the March of Dimes, she is very active in Walk America and Chairman of the Executive Committee. She also serves on the Program Committee of the Atlanta IFMA Chapter and is a member of the Society of Human Resource Management (SHRM). She will cochair the SHRM South 1992 Conference to be held at the World Congress Center this fall.

Mary and her husband enjoy golf, snow skiing and shagging. They are also frequent travelers, including visits to her birthplace Lincoln, England. Mary has one married daughter in Atlanta.

## New Demands! New Direction!

by Debbie Yarborough

As the economy presents New Demands on our companies and the tightening of the budget belt, many facility professionals have been and may be affected. IFMA is responding to these New Demands with New Directions in paying membership dues. Professional and Associate members who have lost their jobs can renew their memberships when they expire for the next year, as long as they are not working as a consultant. You may also pay your membership in quarterly payments. For more information call Houston at 1-800-359-4362.

New Demands are also causing problems for Allied and Affiliate members waiting to become members of the chapter. Once again, a New Direction has been made available to employees of Corporate Sustaining member companies. The classification will be called "Information Only". It will allow the member to receive the Facility Management Journal, IFMA news and other international mailings while awaiting chapter acceptance. The cost for this membership will be \$160.00, which can be deducted from the full membership dues once the Allied/Affiliate is accepted into the chapter for full membership. You will still receive local mailings and be allowed to pay member price for the monthly meetings.

Another New Direction is the National IFMA suggestion line. Please use the line if you have a comment or suggestion. The numbers are 713-871-2062 or 800-359-4362. Partial reprint from the *IFMA Informer*, March 1992.

## Awards!!!

It's that time! Time for all of you professional members to start considering those members to whom you would like to see one of the following awards bestowed at our Annual Awards program in December, 1992:

- \* Distinguished Member
- \* Facility Management Achievement
- \* Outstanding Affiliate Member
- \* Outstanding Allied Member

You will receive your ballots the first of September. The cut-off date for nominations will be September 30, 1992.

## TIPS From Dale Carnegie

- \* Think and act cheerfully, and you will feel cheerful.
- \* Never try to get even with your enemies. If you do, you will hurt yourself far more than you will them.
- \* Count your blessing, not your troubles.
- \* Find yourself and be yourself. Remember, there is no one else like you.
- \* Every day do a good deed that will put a smile of joy on someone's face.

# ... AND A GOOD TIME



... WAS HAD BY ALL!



## Designfest 1992

The 12th Annual Designfest is for you, the design professional, to learn more about the latest products available in the industry. Interior designers, architects, dealers, facility managers, end-users, manufacturers and design students are invited to attend.

Designfest 1992 is bigger and better than ever! the show has broken the 800 booth mark for the first time and 300 exhibitors will be displaying the latest in contract furniture, finishes and related products. Designfest 1992 will have nationally recognized speakers to focus on topics such as The Americans With Disabilities Act.

The event takes place in Orlando, Florida at the Orange County Civic Center on Friday, July 24th and Saturday July 25th. Call (407) 345-9800 for additional information.

## Job Opportunity

Manager, Building Services

First National Bank of Gainesville, North Georgia's leading bank, is seeking an individual to manage:

- \* Construction and renovation projects
- \* Ensure daily maintenance of all bank buildings, grounds and mechanical systems
- \* Supervise maintenance personnel
- \* Maintain the Banks CADD system

Candidates must possess 3 to 5 years commercial facilities management experience with at least 1 year supervisory experience. Working knowledge of HVAC, PC spreadsheets, D-Base and exposure to CADD required. RPA or CPM candidate preferred, but not required. Please send resume to:

Jack Friedman  
First National Bank of Gainesville  
P.O. Drawer 937  
Gainesville, GA 30503

**Thanks To...** Herman Miller, Ivan Allen and Milliken & Co. for sponsoring the 10th Anniversary Dinner.

Another round of applause to the following for their donations of door prizes: Confederation Life Insurance-Trish Jackson; Malcolm B. Weiss & Associates-Malcolm Weiss; Haworth Inc.-Kim Grosseohme; The Coca-Cola Company-Lois Johnson; The McAleer Group-Felicia McAleer; The Knoll Group-Pam Jones; Interface Flooring Systems-Jaime Lanier; Allied Fibers-Nancy Warner; JG Furniture Systems, Inc.-Don Jenacova and Wegman Associates, Inc.-Haidee Courson.

## Atlanta Committee Chairpersons

- Awards:** Dorothy Harris  
Contract Interior Consultant  
461-2805
- Education:** Attila Szekes  
Facility Management Consultant  
565-1445
- Membership:**
- Existing:** Judy Barber  
GTE Data Services  
551-1829  
FAX: 551-1450
- Hospitality:** Gene Meany  
552-7095
- Prospective:** Kathy Brackett  
676-6189
- New:** Kathy Farley  
572-4934
- Allied/  
Affiliated:** Position to be filled
- Newsletter:** Haidee Courson  
Wegman Associates, Inc.  
368-0101  
FAX: 263-9574
- Nominating:** Jim Pelger  
(see Executive Board)
- Programs:** Monica Stein  
Pointe Services, Inc.  
612-1247  
FAX: 612-1475
- Public  
Relations:** Robin Bruce  
Electrostatic On-Site Services  
952-7602  
FAX: 952-7642