

**IFMA ATLANTA 2003
EXECUTIVE BOARD**

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Millicare Commercial Carpet Care
thaslach@millicare.net

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PAST PRESIDENT

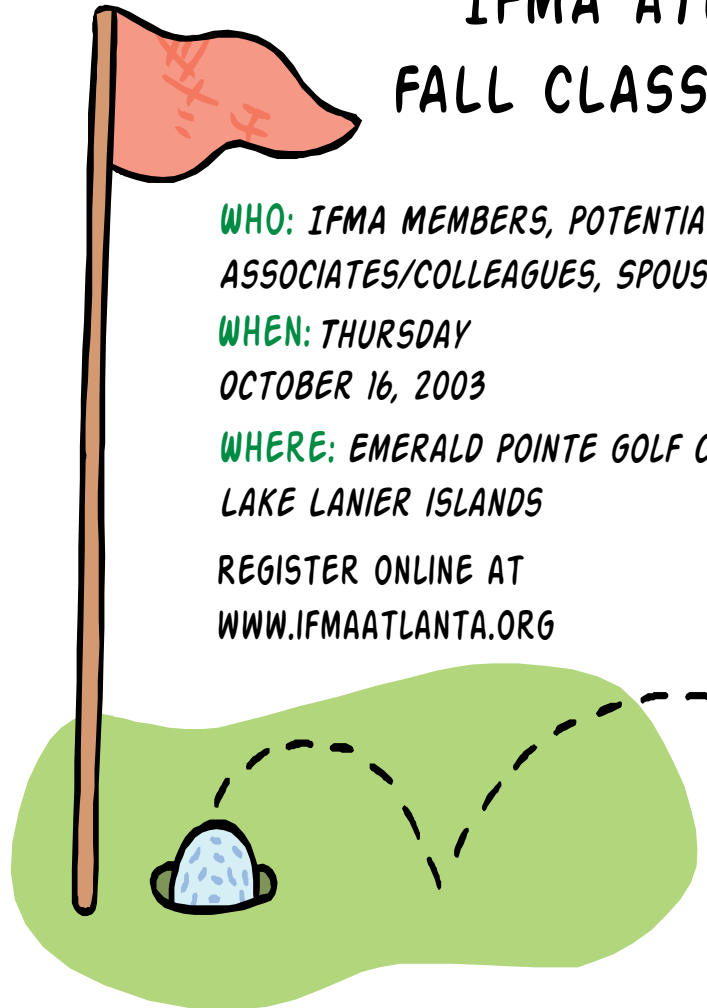
Dave Flory
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**2003 IFMA ATLANTA
SUSTAINING PATRONS**

ABM Family of Services
Aircond Corporation
Andrew Rissland Turpen
ASD
Aviation Constructors, Inc.
Baker Audio
Bonitz Flooring Group, Inc.
Carithers - Wallace - Courtenay
Carnahan and Associates
Carter & Associates
Choate Interior Construction
Contract Marketing
Corporate Environments of GA, Inc.
CORT Furniture Rental
DeKalb Office Environments
Double "T" Contracting
DuPont Antron
Facility Resources Inc.
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General Building Maintenance, Inc.
Gensler
Graebel Atlanta Movers, Inc.
Haworth, Inc.
Hendrick, Inc.
Herman Miller, Inc.
Humphries & Company
Initial Contract Services, Inc.
Interface/Resource Georgia
Kimball
Knoll
Leapley Construction
Malcolm B. Weiss & Associates
Malone Construction
Millicare Environmental Services
Milliken Carpet
Royal Cup Coffee, Inc.
Southern Business Systems
Steelcase, Inc.
Tandus Group
TVS Interiors

MONTHLY MEETING

**IFMA ATLANTA'S
FALL CLASSIC 2003!**



**WHO: IFMA MEMBERS, POTENTIAL MEMBERS
ASSOCIATES/COLLEAGUES, SPOUSES, AND GUESTS**

**WHEN: THURSDAY
OCTOBER 16, 2003**

**WHERE: EMERALD POINTE GOLF CLUB
LAKE LANIER ISLANDS**

**REGISTER ONLINE AT
WWW.IFMAATLANTA.ORG**

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P R E S I D E N T ' S M E S S A G E

"A threefold cord is not quickly broken"

- Ecclesiastes. IV. 12

A few weeks ago I had the opportunity to participate in the Eastern Regional President's Conference call for IFMA International. The call was led by our international chair, Ms. Shelia M. Sheridan, CFM, CFMJ, CPM. The call focused on three topics: Education to our membership through the on-line audio seminars at www.ifma.org/profdev/fm_edge, WWP Dallas, and the Return on Investment (ROI) derived from participation in professional organizations.



"You cannot teach old dogs new tricks"

- Anonymous

The educational piece introduced me to a service available through IFMA of which I was not familiar. The IFMA FM Edge audio seminars present cutting edge FM topics in a 90 minute interactive teleconference format with an internet presentation option. There is a calendar of seminars online showing the courses available in October, November, and December. The cost is \$79.00 for members. I encourage you to go to www.ifma.org/profdev/fm_edge to learn more about this offering.

"It is easy to be wise after the event"

- English Proverb

The second part of the call focused on the value and importance of participation at WWP Dallas. I am proud to communicate to you IFMA Atlanta will be very well represented in Dallas. 60 IFMA Atlanta members (as of this writing) have signed up to take advantage of the educational seminars, networking, and furthering their FM careers. I have participated in WWP for the past 13 years, straight. It does add tremendous value, but you have to experience it to know that truth. I am equally delighted to share with you that IFMA Atlanta has been notified that we are finalists in the three (3) international award categories: Excellence in Newsletter publishing, Excellence in Website development, and Excellence in Chapter of the Year. As mentioned in this column back in July, we are proud of our accomplishments. We hope it shows. If we are not recognized as "best in class" this year, we are confident we are still winners in that we have taken the steps to participate, and with that it allows us the opportunity to reflect on our efforts and ensure we stay on course. We always improve when we review and measure our efforts.

"The mind grows by what it feeds on."

- J. G. Holland

The third topic discussed on the call was the ROI one derives from participation in professional organizations. Ms. Sheridan positioned three rhetorical questions to us "what did you want to be (as a child) when you grew up", "how are you preparing for your professional career", and "what's the overall ROI of participation in IFMA". Her questions truly struck a cord with me and made me begin to question my involvement in IFMA and to take a quick self assessment of my level of participation and the value I receive in return. I was very pleased with what I discovered. I would like to take the remaining space I have here to share with you some of my personal investments in IFMA and what I perceive to be my return. I share this with you to encourage you, and to, perhaps show you a path you had not considered.

"My heart is ever at your service."

- Shakespeare-Timon of Athens. Act I. Sc. 2

I have stated on several occasions, in a variety of venues, that my involvement in IFMA Atlanta has never been planned, and in fact, almost ended, had I not had the good fortune of meeting Steve Christopher of Royal Cup Coffee at the end of one of our monthly luncheons. That first step, being guided by a fellow member, to participate in a committee meeting led me to meet Harry Ludwig and Howard Chapman. These two gentlemen quickly became my mentors and encouraged me to stay involved and share some of my expertise with IFMA. From those early days I have since served on and chaired two IFMA Atlanta committees; Community Services and Professional Development. I have served the Atlanta board for the past five years. I have attended almost every luncheon during this span. I have attended every WWP for the past 13 years. I have participated in the three CFM review classes that have been offered in Atlanta during that same time period. I have participated in every Volunteer Day since inception. My company has been a Sustaining Patron for the past five years and has been a contributor to every Fall Classic since 1999.

"He profits most who serves best."

- Arthur F. Sheldon-Motto for Rotary International

Back in the fall of 1998, when Steve Christopher would not take "NO" for an answer, I could count the number of people I knew in IFMA Atlanta on one hand. Today, I can count 173 members I know personally, 6 members as mentors, and 50 members as good friends. I have grown professionally in my understanding of Facility Management, Architecture, Design, and the Indoor Environment from HVAC to Lighting, to communication systems and IAQ. I have developed in the areas of public speaking (developed not gotten better, sorry about that) writing skills (developed, not gotten better), and providing leadership and direction while chairing committees and the board. As a supplier of services to the FM community, my involvement in IFMA has benefited my business, too, in that over 50% of our customers are IFMA Atlanta members.

"Behind an able man there are always other able men."

- Chinese Proverbs

One of the areas I take particular delight in with my involvement with IFMA Atlanta is to be surrounded by so many talented people and given the opportunity to work together on so many projects and seeing a once far off dream grow into reality. As the owner of a small business, it would be exceptionally difficult for me to put myself in position to be so enriched without an organization as IFMA. I would not have the resources, financially, or otherwise, to give me the exposure to be aware of what is going on around me and to connect me with the people in my industry that make it happen.

Please get involved. It will benefit you. It will benefit your company. It will benefit IFMA Atlanta.

Tom Haslach - IFMA Atlanta President 2003

Managing Partner

MilliCare Commercial Carpet Care

NEW MEMBER LUNCHEON

On the 10th of September the Executive Board and various Committee Chairs of IFMA Atlanta welcomed 35 new members to our chapter. The event was held at the Steelcase showroom and a complimentary delightful lunch was enjoyed by the guests. The new member's luncheons are a great way for perspective and new members to be introduced to IFMA Atlanta. This gives everybody a chance to gain knowledge on all the different facets of the organization. For those that are new to our organization and were unable to attend, the next luncheon will be in January of 2004. This is a great way to gain a wealth of information about our exciting chapter. If you have any questions in regard to memberships please call Andrea Bruschi – 770-360-0256.



SUSTAINING PATRON SOCIAL

About 40 IFMA Atlanta Sustaining Patrons attended the social on Thursday, September 18th at the Piedmont Driving Club. A big Thank You to Harry Ludwig, Cleo Huddleston and Sherry Bell-Bradley for organizing this event and to Brian Humphries for hosting the social at the club.



TOP TEN LIST

Top Ten Office Complaints from a recent IFMA Survey - *Reprinted from The Corporate Facility Monitor.*

10. "It's too cold"
9. "It's too hot"
8. Poor janitorial service
7. Not enough conference rooms
6. Not enough storage/filing space in workstation
5. Poor indoor air quality
4. No privacy in workstation/office
3. Inadequate parking

**Top Ten
List**

The final two complaints will be featured in next month's newsletter.

FM Job Seekers Skills Seminar

Oct. 2nd 11:30 – 1:00
King & Spalding, 191 Peachtree St.

- Job search methods
- Networking information
- Resume techniques
- Interviewing skills
 - Interview Questions
 - Preparation
 - Negotiation
- Interviewing Lab-practice



Sponsored by IFMA Atlanta & Royal Cup Coffee
Register at www.ifmaatlanta.org/Events

PAST PRESIDENT'S MESSAGE



by Gene Meany - Past President, 1995

I served as Chapter President in 1995. Our primary objectives for the year still ring true today: membership growth, retention and participation through innovative programs, new educational initiatives and other social activities. To this end, we had:

- Four (4) roundtable discussions of topical issues sponsored by the education committee
- Tours of the Fernbank Museum, the Milliken Live Oak Plant, and the headquarters of UPS and Oglethorpe Power
- Our first golf outing that raised \$2,500 in support of Habitat for Humanity.
- A special new member only orientation meeting
- A take your boss to the monthly luncheon day

As I look back on our accomplishments, however, I am most proud of the progress made in becoming more business-like in the management of chapter affairs. My term unofficially started in October of the previous year. As incoming president, I was responsible for chairing the board retreat intended to chart our course for the new year and beyond. At International's suggestion, we used the submissions of the chapters competing for Chapter of the Year honors to stimulate ideas and discussion among the group. Since chapter financing was a perennial problem back then, it is not a surprise that one enduring legacy of that planning session is the Sustaining Patron Program. We are forever indebted to the Silicon Valley Chapter, from whom we unashamedly plagiarized the idea, to our initial sustaining patrons, for their support of the chapter then and now, and to Harry Ludwig, who has effectively administered the program since then. We raised \$15,000 that first year, a windfall at that time. It is safe to say that the Sustaining Patron Program is a key building block in our chapter's development that has enabled us to become the strong and vital chapter that we are today.

One of my first official acts as President was to decentralize the Board's structure. Rather than having all committees reporting to the President, oversight responsibility was split among the four chapter officers. This certainly spread the workload, a selfish act on my part. But it was also intended to more effectively manage committee activities as well as to train rising chapter officers in the functioning of all committees. It also allowed informed decision-making by the executive committee with all committees represented when issues arose between board meetings. In the same vein, "job descriptions" were created for the committees to inform members about each committee's role and responsibilities. And committee goals and objectives for the year were developed and published in the annual membership directory.

With our new found wealth, it was decided to upgrade from secretarial support to a part time chapter administrator. This was intended to relieve the officers and committee chairs of the burdens of administrative duties and to enhance the professionalism of the chapter. A formal RFP process was initiated, with written proposals, site visits and interviews. For those involved, it was truly an interesting experience, including an interview in the basement of a house.

Some colleagues will say that the true legacy of my term in office actually occurred in December, when we participated in a public television membership drive. When asked to describe facilities management to our hostess, I responded (with a straight face) that we are responsible for maintaining the physical space of an organization, from building new spaces, to keeping the air temperature comfortable, to unclogging toilets. Profound, eh?

In closing, I am certainly proud of my role in the history of the IFMA-Atlanta chapter, but I am more excited about the future of our chapter. With a solid foundation and the able leadership of today and tomorrow, I look forward to being part of the Chapter of the Year every year!



COMMUNITY SERVICES COMMITTEE CONTINUES TO BUILD

by Steven Purdon, Community Services Chair

This year the Community Services Committee is continuing to build on the terrific history that was built by the many dedicated members who assisted the YWCA of Atlanta and Fraser Center. These relationships began in August of 1998 with Harry Ludwig and the Fraser Center. Since that first service project, IFMA has worked with the YWCA over the last four years, through the leadership of Mitch Rabil, to help them establish a professional facility management approach to their physical assets. Working with their Facility Director, Christy Jellets, a CFM and an active member of IFMA, we helped them dispose of several unneeded buildings, establish a facility maintenance plan and renovate the NE Intown, Ida Prather and Cascade buildings for children and their families. This partnership is continuing through our annual donations of money, Christmas gifts for children and future renovation of their Phyllis Wheatley facility, the design of which is a joint effort between Gensler and ASD.

At the beginning of this year we expanded our reach and began to partner with four new non-profit agencies, while continuing our existing relationship with the YWCA-Atlanta and renewing our association with the Fraser Center. The new agencies we have begun to serve are the Nicholas House, YWCA of Cobb, Child Development Association and Families First. Teams of three to four people have been established to work with each of the agencies and who draw from the many resources within our committee and organization. Please do not be surprised if at some time in the future one of our team members reaches out to one of you for help. A lot of good work is being done in Atlanta by its many non-profits and they can really use our help. The Community Services Committee provides an avenue for all of us to draw on our knowledge and resources to support those agencies that are helping to make a difference in people's lives.

The interest in our work has been well supported and the committee now has a membership about 30 people. The wellspring of interest in community service says a lot about the hearts and minds of IFMA's members, and is one of the key reasons why we all continue to enjoy our membership in IFMA - it is about the people!

We meet once a month to report our status and coordinate our activity at one of the YWCA-Atlanta's facilities on the Friday prior to IFMA's monthly Wednesday's meetings in the morning from 8:30 to 9:30. We hope you will consider how you might be able to contribute, please contact Steven Purdon at 404-879-1724.



IFMA MEMBERSHIP DRIVE!

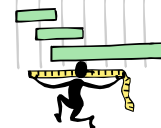
Help us **Grow** in 2003!



The individuals to recruit the greatest number of Professional Members will win Fantastic Prizes!



Please fill out the referral form and we will track your progress. The winners will be announced at the Awards of Excellence Program in December 2003.



Note: Prizes are \$500 cash, A \$1,400 Dale Carnegie Course donated by Dale Carnegie and Lee Ring, or an ergonomic task chair donated by Contract Marketing.

For more information, call Andrea Bruschi at 770-360-0256.

MEMBER PROFILES



NAME: Fred J. Tharpe
COMPANY: The Home Depot
EMAIL: fredtharpe@homedepot.com
HOMETOWN: Georgia
EDUCATIONAL BACKGROUND:
 BS Construction Management

FAVORITE VACATION DESTINATION: France

HOW DID YOU GET INTO THE CAREER YOU ARE IN NOW? Started as a summer job as a draftsman with a small Miami general contractor. I've been with HD for 9-1/2 years. My first role at was the construction project manager building the 1.6 million square foot Atlanta Store Support Center, along with other speciality projects. My new role at HD is Project Manager - Rollouts which means I'm managing/implementing the merchandising rollouts (projects) in the stores. At the current time, I have approximately 7,000 store events in progress.

TELL US SOMETHING ABOUT YOU THAT YOU ARE MOST PROUD OF: I recently donated a collection of architectural drawings and photos (161 pieces) from my most noteworthy project (Miami's Southeast Financial Center) to the Smithsonian Museum Archive of American Art.



NAME: Monte Townsend
COMPANY: Rentacrate, Inc.
EMAIL: mtownsend@rentacrate.com
HOMETOWN: Oklahoma
FAVORITE VACATION DESTINATION:
 Anywhere I haven't been before
WHAT DO YOU LOVE ABOUT YOUR

JOB? Providing a state of the art solution to the commercial relocation industry that saves time, money and the planet.

TELL US SOMETHING ABOUT YOU THAT YOU ARE MOST PROUD OF: I love discovering obscure parts of the world. So far, I've visited 48 states, 28 countries in five continents.

WHAT DO YOU LOVE ABOUT IFMA ATLANTA? Building relationships and meeting new people.

Let us get to know you!
Send your Member Profile to
fran.rissland@artandassociates.com
or fax to 678-947-8593.

SUSTAINABLE FACILITIES



by Kathy O. Roper, CFM, CFMJ, MCR

Are your buildings being maintained in an energy-efficient, environmentally friendly manner? Are you documenting the savings for your organization? If so, you will be interested to learn about the U.S. Green Building Council's new certification for Existing Buildings. Many have heard of the Leadership in Energy and Environmental Design (LEED) certification, and now the USGBC is about to roll out LEED-EB. After piloting the program for over a year, applications for LEED-EB certification will begin in 2004.

LEED-EB addresses two types of projects - upgrades & operations within existing buildings, and ongoing re-certification of LEED designed and certified buildings. With commercial, institutional and residential buildings accounting for over 65% of all electricity consumption and 36% of total energy usage, the impacts for LEED-EB are tremendous. LEED-EB also considers the impacts of things like cleaning, grounds keeping, purchasing practices, refuse handling and indoor environmental quality.

Similar to the new construction certification, LEED-EB uses a point distribution system; however, the points for existing buildings are distributed differently. Remaining in place provides a point, reduced water usage, optimization of energy performance, continuous commissioning, alternative transportation programs and occupant recycling all contribute points toward certification.

A key concept beyond certification that our organizations will appreciate is the impact to increased productivity provided in sustainable facilities. Energy and maintenance savings can be important, but productivity increases are even more important. Studies show productivity is improved with better environments. The body of knowledge indicates that the cost of salaries is 85% of the total cost of operating an organization. Multiply a tiny improvement in workers' productivity 85 times and you can see that this contributes even larger savings to your organization.

So if you see value in having your existing building LEED certified, or you are interested in learning more, see the USGBC pilot project at http://www.usgbc.org/Docs/Existing_Buildings/LEED-EBPilotOverview.pdf or contact Mike Army, Pilot Chair at leed-eb@usgbc.org.

ATTENTION IFMA ASSOCIATE MEMBERS

IFMA Atlanta board meetings are held the Monday evening before the Wednesday luncheon. There are approximately 20-25 attendees. This is a great marketing opportunity to present your company as well as its products and services to the board for the first 15 minutes of the meeting. If you are interested in hosting a monthly IFMA Board Meeting please contact Tom Haslach for more information at 678-354-6726 or thaslach@millicare.net.



IT IS DIRECTORY TIME!

WOULD YOU LIKE A BUSINESS CARD IN THE SERVICES SECTION OF THE 2004 IFMA ATLANTA DIRECTORY?



IF YES, THEN PLEASE SEND **ONE BUSINESS CARD PER COMPANY TO:**

ANDREA BRUSCHI
1320 RIDGELAND PARKWAY,
ALPHARETTA, GA. 30004.

THE HUMMINGBIRD AWARD



Presented during our Monthly luncheon program, this sculptural rendering of a Hummingbird was personally handcrafted in molten boron glass by Hoa Tran Associate of the Fräbel Studio to capture the delight that comes from viewing one of these hovering birds.

Why the Hummingbird? The hummingbird embodies a high level of beauty, style, grace, strength, power, speed, focus, and

determination. Some of the many qualities our IFMA Atlanta volunteers display each and every day.

2003 Recipients:

January: Fran Rissland of ART & Associates

February: Ellen Townsend of The North Highland Company

March: Kim Lawing of Dupont Flooring Systems

April: Lynn Moorman of ART & Associates

May: Gail Herndon of Choate Construction

June: Andrea Bruschi of Dekalb Office Environments

July: Doris Duncan formerly of Accenture, currently with USAA in San Antonio, TX

August: Stewart Smith of Kilpatrick Stockton, LLP

Stewart has been a member of IFMA Atlanta for the past five years. Up until 2003, Stewart participated through IFMA Atlanta via the legal council. The pressure of the council members (Matt Dawson, Harry Ludwig, Sheryl Yetsko-just to name a few of its members) finally encouraged Stewart to get more active in IFMA Atlanta and he did just that by joining the newly formed "Special Events Committee". Stewart has been a great supporter of this committee, attending every event, as well as doing extensive work behind the scenes to ensure every events success. With the job change experienced by Doris Duncan, Stewart has agreed to join the IFMA Atlanta executive board as Chapter Secretary as of August 2003.

September: Barbara DeNijbik of Intercontinental Hotels Group

Barbara has been a member of IFMA Atlanta since (at least) 1993. She has been a constant at every IFMA Atlanta luncheon during this time. She has also been an annual participant to WWP, having met her husband in Dallas the last time Dallas hosted the event. In 2003 she made a conscious decision to get more actively involved in the chapter and the chapter has benefited from her participation greatly. Barbara hosts the newsletter meeting every month at her office and is very instrumental in getting and suggesting information that goes into the newsletter. She was also a significant contributor to the Award of Excellence Submission. Barbara is a terrific person and I am thrilled to have her active in the chapter.



WORLD WORKPLACE NEWS

IFMA Atlanta has been contacted by IFMA International regarding the Awards of Excellence banquet on Tuesday evening in Dallas. We are in the finals for Chapter of the Year, Website and Newsletter. IFMA Atlanta is also in the running for having the most people attend World Workplace in Dallas with 60 attendees. Way to go IFMA Atlanta! *If you are attending World Workplace, please contact Joanne Cole, our conference coordinator, so she can add you to the list of attendees at 770-664-6864 (office) or 770-330-1582 (cell), or joannecole@comcast.net. See you in Dallas!!!*

THE IFMA FOUNDATION'S MOST WANTED FUNDRAISING SHOWDOWN

WANTED: YOUR SUPPORT

SEEKING FOLKS WHO ARE DANGEROUSLY FUN, LOOKING TO SUPPORT THEIR PROFESSION WITH BOTH BARRELS!

IFMA Foundation's
"Most Wanted Fundraising Showdown"
Saturday, Oct. 18, 2003 / 7:00 P.M. – 10:00 P.M.
Union Station / Dallas, Texas

Join us as we honor contributors and recognize the good works of this organization in a tribute to the Old West. Tickets are \$65 (U.S.) in advance or \$75 (U.S.) at the door. Admission to this event is not included in registration for World Workplace.

We're fixin' up a Texas-sized welcome, y'all!

World Workplace Welcome Reception
Sunday, Oct. 19, 2003 / 7:00 p.m. – 10:00 p.m.
Eddie Deen's Ranch / Dallas, Texas

Git into yer best pair of Wranglers and hightail it to Eddie Deen's Ranch for a taste of some good-ole' Texas hospitality. Meet and greet fellow World Workplace attendees at this fun networking event. Yee-haw!

Admission is included in Event registration. Single tickets may be purchased for \$95 (U.S.).

Experience Amazonia!
Be magically transported to a lush tropical environment as you celebrate excellence in facility management.

IFMA Awards of Excellence Reception and Banquet
Tuesday, Oct. 21, 2003
7:00 P.M. – Midnight
Dallas Convention Center, Hall E
Dallas, Texas

Included is a cocktail reception, followed by an electrifying awards show, honoring the 2003 nominees and award winners, with dinner and dancing rounding out the evening. Formal attire preferred.

Awards of Excellence 2003

Admission to this event is included in IFMA member Event registration. Single tickets may be purchased for \$100 (U.S.). Space is limited.

sponsored by
EMCOR
Facilities Services

EUROPE - A COCKTAIL WITH INTERESTING FLAVORS



Recently we went on a family visit to Philadelphia. The old town reminded me of some of the European cities. Europe's long history is still so much part of daily life. Many times, I crossed the borders from Holland to see everything change, from landscape to architecture, to culture and even people. That just fascinates me.

Where you have the cultural diversity of Europe in one hand, the other hand holds the unification through the European Union (EU), the government of Europe. There are five EU institutions, each playing a specific role:

- European Parliament (elected by the peoples of the Member States);
- Council of the European Union (representing the governments of the Member States);
- European Commission (driving force and executive body);
- Court of Justice (ensuring compliance with the law);
- Court of Auditors (controlling sound and lawful management of the EU budget).

Eastern European nations, free from communism, are now ready and eager to become a member. The EU expanded from 12 nations in 1990 to 15 in 1995 and it continues to grow to 25 nations next year with three more applicants in the waiting room. Turkey is one of them. Many of us are not aware of this significant change! These efforts will make Europe a strong political and economical world league player.

The Unification is showing in IFMA as well. At World Workplace Prague earlier this year in May, the European chapters founded the Board IFMA-Europe, linking the chapters together, creating more synergy and shared interest. FM in Europe provides to different standards and working cultures, creating different solutions. In some areas, we can consider FM in Europe ahead of where it is at domestically. Two examples include high level benchmarking and developing corporate green building guidelines.

The Atlanta board firmly believes that we as a chapter can gain from other FM cultures. European Facility Management is at least a Cocktail with interesting flavors for us to utilize! This is why we have the International committee, so that we are able to bring the interesting flavors from the world to Atlanta. For starters, we will have Fred Kloet as the speaker for the November 19 luncheon at Loudermilk Center. Fred is a member of the steering working group for the development of a European standard on Facility Management and real Estate. Twenty-two countries are participating in this project. Together they present a FM market value of 400 billion dollars.

Fred has taken advantage of the one market in Europe which has evolved and moved recently from Holland to Rome, Italy. Fred is president of Villa FM, the centre of Facility Management and Real Estate, Italy. He will be able to give us an inside look at Europe's unifying attempts and how Facility Management is developing under European regulations. Don't miss it!

Eugene de Nijs Bik
Chair International Committee
Project Manager, Turner Properties, Inc.
Eugene.de-nijs-bik@turner.com





CFM News and Events

UPCOMING EVENTS AND SEMINARS

MSU Internet Course

August 25 - December 5
Call 517-353-3938 for more information

IFMA WorldWorkplace 2003

October 19-21
Dallas, Texas

FM Edge Audio Seminars

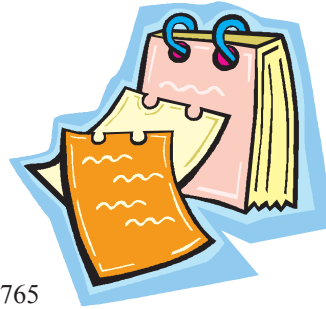
October 22, 2003 at 7:30 am
GCATT, Georgia Institute of Technology Campus
For more information go to www.aerias.org/news_article.asp?article=765

Maintaining the Leading Edge in FM Education

Customer Service in Facility Management - November 13 & 14, 2003
Facility Management and Marketing - November 10, 2003
Facility Manager - Seminar 1 - October 15 & 16, 2003
Facility Manager - Seminar 2 - November 12 & 13, 2003
For more information go to www.fmdceducation.com

New Professional Development Tools Available Online

Section 1 - Expectations of IFMA Component Unit Education/Program Chair
Section 2 - Developing your IFMA Component Unit Education Plan
Section 3 - About CEUs
Section 4 - IFMA Headquarters Policy regarding IACET Criteria
For more information go to www.ifma.org and click on IFMAnet - Members Only



MONTHLY CFM EXAM QUESTIONS

1. *When a lease agreement provides for "injunctive relief":*
 - a. A tenant is not required to attain to future successors
 - b. A landlord may, at his/her sole discretion, waive the right to secure the tenant's obligation to deliver a guaranty
 - c. Acceptance of rent shall not constitute consent to any holdover
 - d. In the event of a breach of covenants, the landlord has the right to invoke any remedy allowed by law
2. *What is the greatest potential pitfall in acquiring property today?*
 - a. Inadvertently accepting environmental contamination liability
 - b. Not obtaining the clear title to the property
 - c. Stringent zoning restrictions
 - d. Tax liability
3. *In relocating your company, the most important consideration should be:*
 - a. Selection of moving company
 - b. The moving schedule
 - c. Cost savings
 - d. Business interruptions
4. *Your company requires new leased office space of 10,000 square feet in the next six months. You determine that using a commercial real estate broker would expedite the site selection. When reviewing candidates for a commercial real estate broker, what is the most important factor to consider?*
 - a. That the broker be employed by the largest commercial real estate firm in the city where your lease requirement is located
 - b. That the broker also be the listing agent and represent a large number of landlords buildings in the local real estate market.
 - c. That the broker always have a long list of references from Fortune 500 companies which he or she has represented in the past
 - d. That the broker work with you in a consistent partnership while providing experienced market knowledge and a good understanding of how commercial office leases function for both landlords and tenants.

Answers: 1-D, 2-A, 3-D, 4-D

CFM ARTICLES FOR POINTS

Attention all Certified Facility Managers! You can receive CFM Maintenance Points for writing educational articles in Industry Related Publications including our Chapter Newsletter.

For more information regarding CFM points, go to www.ifma.org, click "Certification" then "Certification Maintenance".

Please submit any articles of educational value that you are willing to share with your fellow Chapter Members to Fran Rissland at fran.rissland@artan-dassociates.com. Your participation is encouraged!

ASK ME ABOUT CFM

As a benefit to the Atlanta Chapter Membership, the Professional Development Committee plans to have members with CFM designation wear ribbons at each monthly meeting. Professionals and Associates are encouraged to discuss the benefits of getting CFM certification and information on taking the exam during the networking session before the meeting. Learn what certification is all about with other members who have become Certified Facility Managers. Ask questions, get the details, maybe hook up with a study partner. Cost? Experience required? Qualifications? Information on the test? Bring your own questions. Look for the CFM ribbon attached to member name tags.

CONGRATULATIONS

Congratulations Sid Berkstresser and Anthony Park on passing the CFM Exam last month!





PROGRAM CALENDAR

OCTOBER 2

FM JOB INTERVIEWING LAB

OCTOBER 16

FALL CLASSIC

Emerald Pointe at Lake Lanier

OCTOBER 18-21

WORLD WORKPLACE - DALLAS

NOVEMBER 13

FALL SOCIAL

Mid City Cuisine

NOVEMBER 19

CORE COMPETENCY

International Program

LOCATION

Loudermilk Center

DECEMBER 17

CELEBRATION OF EXCELLENCE

LOCATION

Carter Center

CONTACT US!

Newsletter Editor: Fran Rissland

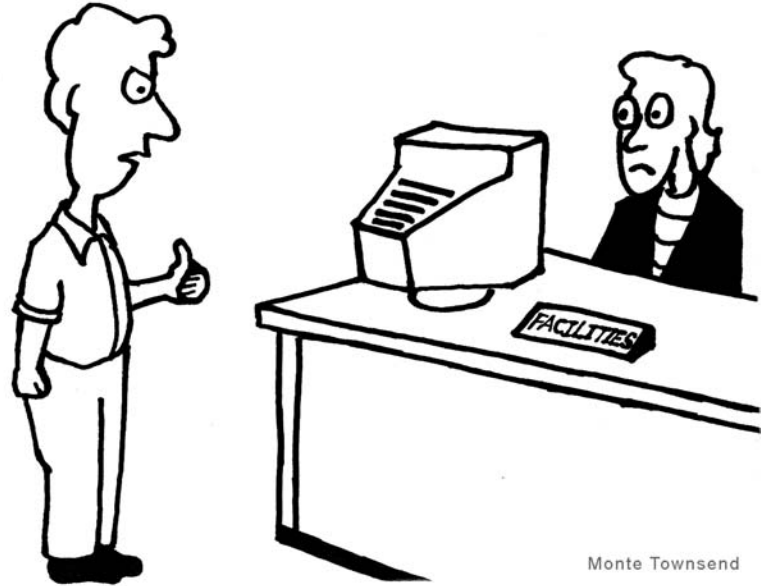
T: 678-947-0579 x15

F: 678-947-8593

If you would like to submit a newsletter article, please contact fran.rissland@artandassociates.com

Facility Funnies

"I hate to complain about the MOLD again, but my walls are all green and my monitor is starting to look like a Chia-Pet."



Monte Townsend

International Facility Management Association
Atlanta Chapter
1185 Willingham Drive
Atlanta, GA 30344



DIRECTORY UPDATE

Note corrections to mailing label at right and fax to 713-623-6124. Include phone/fax numbers.

