

**International  
Facility  
Management  
Association**

# IFMA

Atlanta

## IN THIS ISSUE:

***CNN Tour, Fall Classic Review, World Work Place  
Networking Social***



### **Program Calendar**

**November 14**

**International Committee Roundtable Breakfast**

**November 16**

**Monthly Meeting**

President - Rachel Blankenship, *Sage Software*, [rachel.blankenship@sage.com](mailto:rachel.blankenship@sage.com)

Vice-Presidnet - Stewart Smith, *Kilpatrick Stockton*, [stsmith@kilpatrickstockton.com](mailto:stsmith@kilpatrickstockton.com)

Treasurer - Chet Bounds, *Milliken*, [chetbounds@milliken.com](mailto:chetbounds@milliken.com)

Secretary - Christine Vest, *Propex Fabrics, Inc.*, [veston@propexfabrics.com](mailto:veston@propexfabrics.com)

Vice President Professional Development - Ellen Townsend, *North Highland Company*, [etownsend@northhighland.com](mailto:etownsend@northhighland.com)

Past President - Mitch Rabil, *Turner Properties, Inc.*, [mitch.rabil@turner.com](mailto:mitch.rabil@turner.com)



**CONTACT US!**

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 T: 678-547-0133 F: 678-547-0132  
 If you would like to submit a newsletter article, please contact [ifmanews@rentacrate.com](mailto:ifmanews@rentacrate.com).  
**Reminder: The deadline for submitting articles is the third Wednesday of each month.**

**STAY CONNECTED WITH [www.ifmaatlanta.org](http://www.ifmaatlanta.org)**

Where do you need to go to stay connected for IFMA Atlanta? Thanks to multiple recent upgrades, the new IFMA Atlanta website at [www.ifmaatlanta.org](http://www.ifmaatlanta.org) is the place. Check out the hotlinks to upcoming and pending events. There is no guesswork once you get there. All of the information you need (locations, times, registration processes) is at your fingertips. Check out the wider screen, and flashing front page sustaining patrons' icons. Even the newsletter you are currently reading is on the site. Put it on your favorites list, tell friends and colleagues, the new IFMA website is the source to "connect" at: [www.ifmaatlanta.org](http://www.ifmaatlanta.org).

**IFMA ATLANTA STRATEGIC PLAN 2005**

**Vision**

To serve as the resource and representative for facility management.

**Mission**

To provide exceptional products, services, and opportunities that support and advance the facility management profession.

**Goals**

1. Support a community that fosters vitality, momentum and impact for the facility management professional.
2. Anticipate and prioritize the resources required to enhance effective delivery of products and services.
3. Inspire passion for the facility management profession that compels facility practitioners to want to join the IFMA network, engages volunteer leaders and attracts / retains top-talent to the full-time staff.
4. Sustain IFMA's financial integrity to achieve and fulfill our mission.

**Purpose**

IFMA is a member-centered association that exists to guide and develop facility management professionals. In support of its members, IFMA promotes the Facility Management profession by providing leadership, recognition and standards of excellence.

Please check out the website at [www.ifma.org](http://www.ifma.org) for more details.

**PRESIDENT'S MESSAGE**

*At times our own light goes out and is rekindled by a spark from another person. Each of us has cause to think with deep gratitude of those who have lighted the flame within us. - Albert Schweitzer*



November is the month most closely aligned with gratitude. As we prepare ourselves for the Thanksgiving holiday, we should each pause and reflect on the blessings we have in our lives. For me, I am so blessed and I'm very thankful for the IFMA Atlanta chapter. I'm extremely grateful to be part of such a wonderful organization that cares deeply about its members and the continued growth of Facilities Management. This became more evident to me during my involvement with the Fall Classic and World Workplace. We are very fortunate to be part of an organization with a strong focus on our professional development and growth of the Facilities Management profession. I'd like to thank each and every one of our members that put forth the extra effort to support and/or attend the Fall Classic and World Workplace. It's your extra effort that continues to increase the value of the Atlanta chapter and the Facilities Management profession. We should all say a word of thanks to the team that got together 25 years ago to start IFMA International. Thanks to their efforts and vision the Facilities Management profession is more widely recognized and stronger than ever before.

Rachel Blankenship  
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Speaking of WWP...what an outstanding conference! We had over 50 members attending this year and the feedback received was highly positive. Our very own, Kathy Roper, received "Educator of the Year" award. We are very proud of her and her accomplishments. Please congratulate her the next time you see her! Why not go ahead and block time on your calendars for the 2006 WWP which is scheduled for October 8-10 in San Diego, CA. Hope to see you there!

In closing, once again, I'd like to say thanks to the members that support IFMA Atlanta. I'd like to give a special thanks to all the members that volunteer their time to serve by participating either in a committee or as a leader for our chapter. We couldn't do it without your unwavering commitment and support.

*I don't know what your destiny will be, but one thing I do know: the only ones among you who will be really happy are those who have sought and found how to serve. - Albert Schweitzer*

Rachel Blankenship  
 President - IFMA Atlanta 2005/2006  
 Sage Software, Sr. Director of Facilities North America

**DIRECTIONS TO LUNCHEON**

**At Maggiano's**

**Directions:** From Roswell, Alpharetta and N. Fulton Suburbs: Take 400 south to Exit #2 (Lenox Rd.) Turn left at light and go to Peachtree Rd. Turn right on Peachtree and we are just past Dante's on the right hand side of the street.

**From Downtown Atlanta:** Take 75/85 north to 85 north to 400 north. Get off at Exit #2 (Lenox Rd). Turn right and go to Peachtree Rd. Turn right on Peachtree and we are just past Dante's on the right hand side of the street.

**CNN TOUR**



....And a Good Time Was Had By All

Nearly 30 IFMA members turned out for the 4th and final tour for 2005 at the CNN Studios on October 18th. Our own Past President, Mitch Rabil of Turner Properties, Inc. hosted our private tour of the newly remodeled CNN Studios. Tour stops included, CNN, CNN Headline News, CNN International, CNN Internet and CNN Espanola. The recent upgrades featured the 48' diameter globe atop the still spectacular eight story escalator ride and really cool touch screen interactive kiosks.

Monte Townsend accepted our tour guide Stephanie's challenge to test his anchoring skills by learning to read the teleprompter queues. He was a real pro! We all learned the secret of Harry Potter's Invisibility Cloak as Stephanie demonstrated the 'green screen' used by on-air weathercasters. All were able to make funny faces at on-air broadcasters as they paused for commercials.

The tour ended with a brief shopping excursion into the CNN Studio and Cartoon Networks stores. Following the tour, the gang gathered for Happy Hour at McCormick & Schmick's restaurant sponsored by ASD, Inc. Thanks Mitch and ASD!

Nancy J. Cartledge, AIA TVS Interiors e nancyc@tvs.com



Mitch performed the Willy Wonka duties to explain the magic of the CNN facility.



"...and that's news to me."



Of course, no tour is complete with out a lovely souvenir.





# IFMA FALL CLASSIC



Thanks to everyone who participated in this years Fall Classic, held on October 13, 2005, at Lake Lanier Islands. Once again we were very successful and raised over \$12,000 for our community service partners. And we had LOTS of fun!!!

Gail Herndon  
Choate Interior Construction  
Director, Interior Business Development  
(678) 892-1237



Living Large!! (extra, extra, extra large)



Pimp my Tennis!





# IFMA FALL CLASSIC - WINE CRUISE & AWARD BANQUET



Hey bartender, I'll have what he's having.



Is the royal yacht ready?  
Their majesties have arrived.



Im not listening! Im not listening! La, la, la.



I said, NICE LEGS!!



**WORLD WORK PLACE**



WWP Philadelphia was a record breaking attendance for their 25 year anniversary. We had 49 members proudly representing Atlanta and what a time we had attending the Educational Seminars during the day and watching the World Series between the Chicago White Sox and Houston Astros in the evening.

Many thanks to the sponsors who hosted the after hours events:

ART & Associates, Flood Brothers, & Rentacrate, Inc

Hosted the first cocktail party before and after the Reception at the Hampton Inn Hotel.

Royal Cup Coffee

Hosted cocktails and dinner at the Irish Pub in Downtown Philly!

Cort Furniture

Hosted an outstanding "Monday Night Football" at Finnegan's Wake with Live entertainment by the "Soul Sensations". Let's just say, the entire Atlanta chapter could not get off the dance floor!

Enjoy the pictures and hope to see you next year in San Diego, CA!

Lynn Moorman



**NETWORKING SOCIAL**



Career Services hosted a gala affair called "Networking for Success" on October 6 on the 50th floor of 191 Peachtree St. at the King and Spalding dining room. The well-attended event started with glitzy hors d'oeuvres and wine with plenty of time for networking. It opened with an overview demo on IFMA's job posting website by Brant Bosley. Then came a panel discussion with five human resource professionals moderated by our own Stewart Smith. Each panelist gave cutting-edge networking tips that will have a powerful impact on our members' personal and professional success. The attendees lobbed gobs of questions at the panelists who lobbed them right back packed with informative tips.

One major tip was the art of "serving" others by being a person who connects one individual to another in order to make a beneficial connection for them. This can build your own network by sharing your knowledge and network with others. Letting other people know you enjoyed meeting them by dropping them a short email is an effective tool at connecting and assisting them in remembering you. Following up by suggesting that you will invite a pertinent person to lunch in order to facilitate a meeting with another is a great networking tool. Arriving at events early and leaving late so that you have ample time and a less hectic atmosphere to meet people is a great technique. Making notes on the business cards you collect is essential for remembering the person and your conversation topics.

Review the guest list and target people you would like to meet ahead of time, and then make sure you actually find those people and meet them. Be open to receiving different information than what you were seeking and meeting new people you were not looking for. All kinds of interesting information you were not anticipating will land in your lap. Networks can expand very quickly if you nurture them and keep them alive by using subsequent short (even one-line) email messages of congratulations or interest in that person.

We thank Joe Carroll for assembling the following speakers and appreciate the donation of their time and considerable experience to our chapter:

David Brookmire, Founder, Corporate Performance Strategies

Topic: Extending Your Network To Uncover Job Opportunities

Jim Cichanski, President & CEO, Flex HR

Topic: Networking Within Your Present Company For Job

Security or Advancement

Liz Fitzgerald, President, XChange Consulting, Inc.

Topic: How To Work A Room

J. Patrick Haly, President, National Personnel Service

Topic: Using Professional & Social Organizational Contacts To

Bolster Your Career

Brian Ray, Founding Director, Crossroads Career Network

Topic: Why & How To Help Others Who Are Networking With You

Our own Steve Christopher closed the program with a random drawing for three great prizes and the presentation of overflowing gift baskets to each of the panelists.

The career services committee wishes to heartily thank the following companies for making this event a networking success:

King and Spalding Law Firm for the lofty and lovely venue and free parking

Royal Cup Coffee for speaker gift baskets

Apco Graphics for event advertising donation

Dekalb Office Environments for gift certificate door prize

Corporate Environments for an art plate door prize

Carithers Wallace Courtenay for Spa Sydell gift certificate door prize.



Glass half empty.....Glass half Full .....Glass all empty

**MARK YOU CALENDARS**

**April 13th.**

The largest event in 2006 for IFMA Atlanta.

IFMA Showcased, complete with a new location, larger booths, site tour and a great atmosphere.

**"Throw yourself in the mix for IFMA Showcase 2006."**

Details to come in December.

For more information on how you can participate or help contact: **Mark Hawkinson** at 678-245-3228





## 2005 IFMA ATLANTA SUSTAINING PATRONS

ABM Family of Services  
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Aircond  
Allied-Barton Security  
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Corporate Environments of GA, Inc.  
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DeKalb Office Environments  
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Malcolm B. Weiss & Assoc.  
Malone Construction  
Milliken  
Mohawk Group  
NFL Officeworks  
Royal Cup, Inc.  
Southern Business Systems  
Steelcase, Inc.  
Trilogyfm  
Walter Hopkins  
Wegman Associates

## TO MY SOUTHERN FRIENDS ....

Bluenecks are Northerners -- the opposite of Rednecks. Because of Redneck jokes, here are some takes on how Southern folks look at Northerners (or how Northerners sometimes think of themselves)

### YOU JUST MIGHT BE A BLUENECK IF...

- ...You think barbecue is a verb meaning "to cook outside."
- ...You would never stop to buy something somebody was cooking on the side of the road (e.g., boiled peanuts).
- ...You don't have any problems pronouncing "Worcestershire sauce" correctly.
- ...For breakfast, you would prefer potatoes-au-gratin to grits.
- ...You don't know what a moon pie is.
- ...You've never, ever eaten okra -- fried, boiled, or pickled.
- ...You have no idea what a polecat is.
- ...You don't see anything wrong with putting a sweater on your dog.
- ...You've never eaten and don't know how to make a tomato sandwich.
- ...You don't have any hats in your closet that advertise feed stores.
- ...You don't have Maw-maw's & Paw-paw's.

**Send your Member Profile and  
Photo to [ifmanews@rentacrate.com](mailto:ifmanews@rentacrate.com)  
or fax to 678-547-0132.**

**International Facility Management Association**  
Atlanta Chapter  
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Atlanta, GA 30344



## DIRECTORY UPDATE

Note corrections to mailing label at right and fax to 713-623-6124. Include phone/fax numbers.

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## ROPER WINS PRESTIGIOUS TEACHING AWARD



Professor Kathy O. Roper was named "Educator of the Year" by the International Facility Management Association (IFMA) at its annual World Workplace Conference held in Philadelphia, Pa. in October. The Educator Award of Excellence is presented annually to one outstanding professor for demonstrated teaching excellence and significant contribution to the facility management industry. Roper was presented with the award during the IFMA Awards of Excellence Banquet at the Philadelphia Convention Center Oct. 25.

Professor Roper has been teaching graduate-level courses in facility management in the Building Construction Program since 2002. She has more than 20 years of experience in the facility management and corporate real estate industries, holding positions in various public, private and non-profit organizations. She was nominated for the award by the IFMA Atlanta Chapter.

"I am extremely honored to receive this award and appreciate the Atlanta chapter's support of both my work and Georgia Tech's program," said Roper.

IFMA is the largest and most widely recognized professional association for facility management, supporting approximately 18,000 members in 56 countries worldwide.

Professor Roper also presented a paper during one of the conference's educational sessions, titled "Facility Management: Tomorrow and Beyond," along with co-presenting with Jun Ha Kim, "Economic Evaluation of Outsourced Providers."

Roper, a LEED Accredited Professional by the U.S. Green Council, is presenting her research at several additional conferences, including the GreenBuild International Conference and Expo 2005 in Atlanta Nov. 9-11. She served on a panel of experts to discuss "LEED EB and Facility Management." She is also traveling to give a presentation on facility management education at the "Eleventh International Symposium of Korea Facility Management Association" in Seoul, South Korea Nov. 25th.

In January, she will also present "Future Trends Impact Construction, Real Estate and Facility Management" at the International Council for Research and Innovation in Building Construction (CIB) conference. The CIB conference on "Construction in Developing Economies: New Issues and Challenges" will be held in Santiago, Chile.

## CONGRATULATIONS CHET!

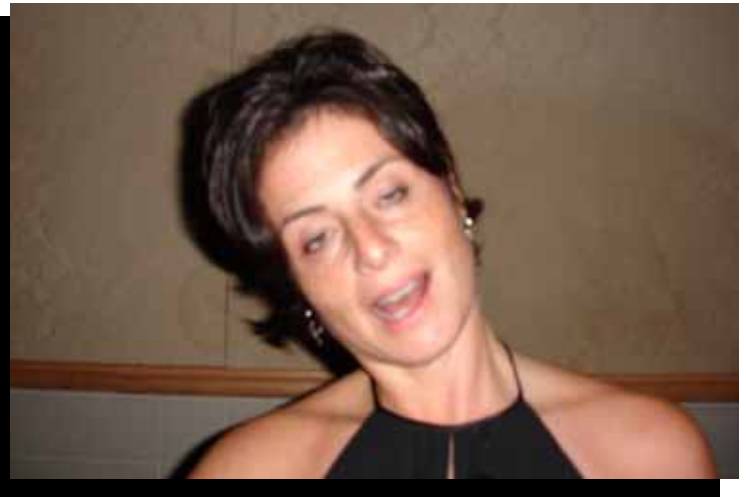


Congratulations Chet!

Sunday afternoon at IFMA WorldWorkplace in Philadelphia Chet Bounds was awarded this year's IFMA Impact Player Award for his work and contribution to the Atlanta Chapter. The presentation was in the Milliken booth with many members of his Atlanta chapter watching.

Chet has been involved with the IFMA Atlanta chapter since 2001. He has served on the Professional Development Membership and chaired the Associate Committee for 2002 and 2003. He currently is serving on the Executive Board as Treasurer, where he has served since 2004. In both 03 and 04 Chet led the IFMA showcase which raised over \$20,000 for the Atlanta Community Partners. In 2004, Chet was elected Associate of the year for the Atlanta Chapter. Chet will serve as the Treasurer for 2006. Congratulations Chet!

**WORLD WORK PLACE**



What happens in Philly, stays in Philly!