

**International
Facility
Management
Association**

IFMA
Atlanta

Featured Articles

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THIS MONTH IN IFMA

Education Program - January 17, 2006

Networking for Success - January 18, 2006

Annual Luncheon Review

Atlanta Networking Group

CFM Review Class - February 23 & 24

President - Rachel Blankenship, *Sage Software*, rachel.blankenship@sage0.com

Vice-Presidnet - Stewart Smith, *Kilpatrick Stockton*, stsmith@kilpatrickstockton.com

Treasurer - Chet Bounds, *Milliken*, chetbounds@milliken.com

Secretary - Christine Vest, *Amoco Fabrics & Fibers Company*, vestcn@propexfabrics.com

Vice President Professional Development - Ellen Townsend, *North Highland Company*, etownsend@northhighland.com

Past President - Mitch Rabil, *Turner Properties, Inc.*, mitch.rabil@turner.com



CONTACT US!

Newsletter Editor: Monte Townsend
 T: 678-547-0133 F: 678-547-0132
 If you would like to submit a newsletter article, please contact ifmanews@rentacrate.com.
Reminder: The deadline for submitting articles is the third Wednesday of each month.

STAY CONNECTED WITH www.ifmaatlanta.org

Where do you need to go to stay connected for IFMA Atlanta? Thanks to multiple recent upgrades, the new IFMA Atlanta website at www.ifmaatlanta.org is the place. Check out the hotlinks to upcoming and pending events. There is no guesswork once you get there. All of the information you need (locations, times, registration processes) is at your fingertips. Check out the wider screen, and flashing front page sustaining patrons' icons. Even the newsletter you are currently reading is on the site. Put it on your favorites list, tell friends and colleagues, the new IFMA website is the source to "connect" at: www.ifmaatlanta.org.

IFMA ATLANTA STRATEGIC PLAN 2005

Vision

To serve as the resource and representative for facility management.

Mission

To provide exceptional products, services, and opportunities that support and advance the facility management profession.

Goals

1. Support a community that fosters vitality, momentum and impact for the facility management professional.
2. Anticipate and prioritize the resources required to enhance effective delivery of products and services.
3. Inspire passion for the facility management profession that compels facility practitioners to want to join the IFMA network, engages volunteer leaders and attracts / retains top-talent to the full-time staff.
4. Sustain IFMA's financial integrity to achieve and fulfill our mission.

Purpose

IFMA is a member-centered association that exists to guide and develop facility management professionals. In support of its members, IFMA promotes the Facility Management profession by providing leadership, recognition and standards of excellence.

Please check out the website at www.ifma.org for more details.

PRESIDENT'S MESSAGE

I hope each and every one of you had an enjoyable holiday season. I want to take this opportunity to remind you of our theme for Fiscal Year 05-06 which is to "Create Measurable Value." Over the past year, we have experienced a tremendous amount of change and the growing pains that go along with these changes. However, real change comes from changing our *mental maps*; high energy comes from a clear and passionate personal vision. According to Whitney King Jr., change has a considerable psychological impact on the human mind. To the fearful it is threatening because it means that things may get worse. To the hopeful it is encouraging because things may get better. To the confident it is inspiring because the challenge exists to make things better. I encourage each and every one of you to evaluate your *mental maps* and see what you can do differently in 2006. Ask yourself this question, "What can I do to "create measurable value" within IFMA Atlanta?"



Rachel Blankenship

For those unable to attend our awards celebration luncheon at Turner Field's 755 Club, I'd like to welcome our next generation of leadership to you:

Stewart Smith as Vice President, Chet Bounds as Treasurer, Christine Vest as Secretary, Fran Rissland as Programs Chairs, Andrea Noland as Education Chair, Lindsey Bradshaw as Membership Chair, Mark Hawkinson as Associate Chair, Eugene De Nijs Bik as International Chair, Kathy Roper as PR Chair, Monte Townsend as Newsletter Chair, Joyce Roper as Foundation and Sustaining Patrons Chair, Joanne Cole as Community Services Chair, and our newest member Shane Lomax as Hospitality Chair.

This is an elite group of gifted men and women who are guiding us through the next six months with decisive actions and unwavering allegiance to our Chapter. These exceptional people will ensure that our chapter remains vigorous and inventive while maintaining the dynamic approach that powers our success. One way to "create measurable value" is to get involved in one of their committees today!

I'd like to recognize and congratulate our "Awards of Excellence" winners who continue to inspire and stand out from others. Their contributions to the Chapter are invaluable and we are so thankful to have them as part of our team.

Christy Jellets received The Harry L. Ludwig III Community Service Award

Kathy Farley received the Achievement in FM Award

Monte Townsend received the Outstanding Associate Award

Eugene de Nis Bik received the Distinguished Member Award

William Broome received the CFM Award

I'd also like to recognize and thank our 5 and 10 year Sustaining Patrons.

Corporate Environments (5 yrs), ABM (5 yrs), CWC (10 yrs), Dekalb Office (10 yrs), Contract Marketing (10 yrs), Royal Cup Coffee (10 yrs) and Steelcase (10 yrs.)

"When you can do the common things of life in an uncommon way, you will command the attention of the world." - G. W. Carver

You may not fully realize it, but the above quote summarizes exactly what the leaders of your chapter do for you every day! Our leaders are commanding the attention of not only members and potential new members, but of International HQ's as well. It's their continual strive for excellence that makes the Atlanta Chapter among the very best.

Happy New Year!

Rachel Blankenship

President - IFMA Atlanta 2005/2006

Sage Software, Sr. Director of Facilities North America

DIRECTIONS TO LUNCHEON

Villa Christina

Directions: FROM GEORGIA 400: Take I-285 East, to Ashford-Dunwoody Road (Exit 29), turn right. Go to first traffic light and turn right onto Lake Hearn Drive. Go to first traffic light and turn left onto Parkside Place. Then go one block and turn right onto Perimeter Summit Blvd. At the Stop Sign, turn left (Summit Blvd). We are the three story stone villa, which is the last building on the left.

FROM I-85 & I-285 (Spaghetti Junction): Take I-285 West to Ashford-Dunwoody Road (Exit 29), turn left. Cross over I-285 and go to the second traffic light and turn right onto Lake Hearn Drive. Go to first traffic light and turn left onto Parkside Place. Then go one block and turn right onto Perimeter Summit Blvd. At the Stop Sign, turn left (Summit Blvd). We are the three story stone villa, which is the last building on the left.

ANNUAL AWARD LUNCHEON

And the Winners are.....

By: Mitch Rabil Director, Corporate Projects -Turner Properties, Inc.

The 2005 IFMA Atlanta Chapter Awards luncheon was held on December 21, 2005 at the newly renovated 755 Club at Turner Field. With great music from saxophone player, Ollie Patterson, we gathered before the celebration. Mitch Rabil, Past President, was the host for this luncheon and made it a point to note that this was a celebration of our past year of accomplishments and our support and acknowledgement of our Community Partners. Those served by our Community Service Committee, Georgia Tech, and The IFMA Foundation.

There were many toys brought for the children of our community partners. This is something we do every year to give some toy or book to those children who would be left out during this Holiday Season. Thank you to all who contributed to this effort. It is always appreciated.

All the attending Past Presidents of the IFMA Atlanta Chapter were recognized and commended for their continued involvement with the Chapter. All of the Community Service Partners were recognized; YWCA of Greater Atlanta, YWCA of Northwest Georgia, Frazer Center, North Fulton Child Development, Brannon Towers – Wesley Woods Foundation, Gilda’s Club, and our newest partner, Developmental Disabilities Ministry.

A special thanks to the Holiday luncheon committee and their assistance with putting this event together for the membership. All other volunteers that assisted with any event or volunteer day were recognized. Without the volunteers we could do nothing. Thanks to you all for all you do for IFMA and your community.

Our Sustaining Patrons were not only recognized as being very supportive for this Chapter for the past year, but a number celebrated 5 and 10 year Sustaining Patron support awards. They included:

5 year awards

ABM Family of Services

Corporate Environments

10 year awards

Carithers-Wallace-Courtenay

Contract Marketing

DeKalb Office Environments

Royal Cup Coffee

Steelcase

A special presentation was made by Joyce Roper to Georgia Tech. This was a check in the amount of \$8,500.00 to support the Graduate Studies Program in Facilities Management.

Kathy Roper accepted on behalf of Georgia Tech.





The individual awards were presented in the following categories... and the winners are:

Chisty Jellets - The Harry L. Ludwig III Community Service Award

William Broome - CFM Award

Kathy Farley - Achievement in Facility Management Award

Monte Townsend - Associate of The Year Award

Eugene de Nijs Bik - Distinguished Member of The Year Award



Rachel Blankenship, President 2005-06, gave a presentation of the outlook for the upcoming year and the many wonderful events and programs. It looks like we will be having a lot of fun this next year. A lot of things to do and participate in. Get out there and get INVOLVED!!



Look out 2006, here we come.

Mitch and his Party Posse.

Finally made Santa's Nice List!!

GEORGIA TECH CORNER

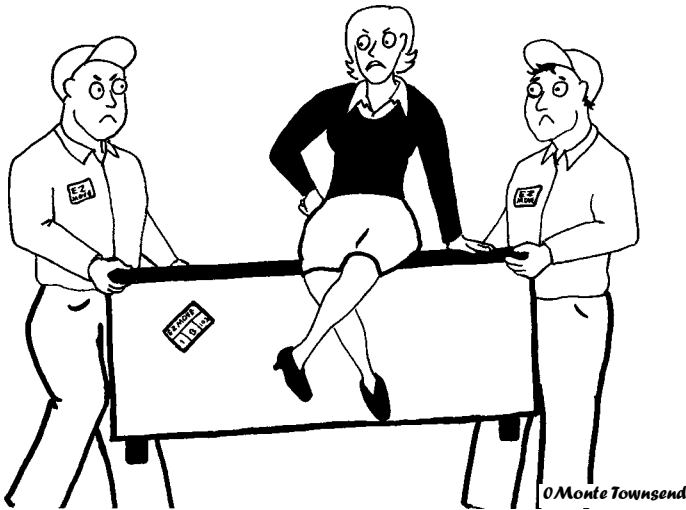
Georgia Tech Corner

The Georgia Tech Integrated Facility Management graduate program is considering a certificate program for facility and property managers who cannot attend a full graduate program. If you are interested in taking adult education courses to qualify for a certificate, please let Professor Roper know, so that we can gauge interest in this potential offering. Course offerings have not been determined yet, so also us know whether you prefer weekday, week-end, or other course times for your educational enrichment. You can reach Kathy Roper at 404-385-4139 or kathy.roper@gatech.edu.



Facility Funnies

Of course I'm helping. I'm the Project Manager!



©Monte Townsend



January 17, 2006

Location: HCA Corporate Campus
One Park Plaza • Nashville, TN. 37202

Time: 7:00 AM till 4:00 PM

Topic: Operations & Maintainance Facility Management Workshop

Speaker: **James P. Whittaker, P.E.**

Cost: Members: \$90.00 Members (Unreserved): \$90.00
Non Members: \$125.00 Non Members (Unreserved): \$125.00

RSVP: **Lis Wyatt 615-322-8111 / 615-343-0820**
lisbeth.v.wyatt@vanderbilt.edu

This workshop is sponsored by IFMA Nashville and is good for earning .70 CEUs/7.0 FMPs
Please visit their web site for details at
<http://ifmanashville.org/index.asp?cf=workshop>

JOB POSTINGS ONLINE

Looking for a new job?
Know of a vacant position?

Check out the job posting section of www.ifmaatlanta.org.
Enter the Career Services section to post a job.
Enter your membership number to view available positions.

This website highly benefits our members, so start using it today.
Call Brant Bosley with any questions at 404-392 2284.
Call Joe Carroll for resume critique and career counseling at 404-582-8859.

ATLANTA NETWORKING GROUP



Sitting: Meaghan Baker of Homebanc, Tom Haslach of Trilogyfm, Eric Valeri of Homebanc
2nd row (L to R): Ken McKnight of American Intercontinental University, Carter Farrish of Grubb & Ellis, Penny Whitlock of Compucredit, Anne Bassett of Homebanc, Pat Dingels of Verizon Wireless, Nancy Grim of Enterprise Rent A Car, Barbara de Nijs Bik of ICH Group, and Craig Duncan of Compucredit.

Our 2nd meeting of the FM Networking Group for the Ashford Dunwoody area was held December 8, 2005 at Compucredit Headquarters, hosted by Penny Whitlock. The groups main purpose is to connect FMer's to FMer's in the same geographical areas and help you network more effectively. If you are interested in learning more about this Facility Manager networking group, please contact me at;

Tom Haslach
thaslach@trilogyfm.com
678-898-5280.

We have an academic networking group 1st meeting January 26, 2005 7am Westminster School

There will be another HQ networking group forming in January at the 75/285 corridor.

Send your Member Profile and Photo to ifmanews@rentacrate.com or fax to 678-547-0132.

PROFESSIONAL DEVELOPMENT AND PROGRAMS COMMITTEE

CFM ARTICLES FOR POINTS

SPONSORSHIP OPPORTUNITY

Don't let this chance for exposure get by you!

The Professional Development and Programs Committee is seeking sponsors for lunch and break service during the CFM Exam Review Class. Opportunities exist for morning snacks, lunch and afternoon breaks on each day.

CFM Exam Review Class

February 23 and 24, 2006 (8:00 am – 5:00 pm)

Corporate Environments

1636 Northeast Expressway Atlanta, GA.30329

Top Three Reasons to Sponsor

Exposure for Your Company.

As a sponsor, your company name and logo will be prominently displayed during the class.

Introduce Your Company.

During the break time that you sponsor, you will be allowed 10 minutes to present information to your company to the attendees.

Demonstrate Your Company's Commitment to advancing the Profession.

As a sponsor, your company is recognized as a committed to advancing the profession.

What is the Review Class?

This is the definitive **course of preparation for successfully completing IFMA's Certified Facility Manager (CFM) examination.** It is designed to provide those preparing to take the exam with increased confidence. It is not an in-depth study of FM but an opportunity to self-evaluate your readiness to take the exam. The review discusses the format, sample questions and information related to the **nine competency areas** tested by the exam.

Opportunities

February 23, 2006

Morning Snack ~\$200; Lunch ~\$500; Afternoon Break ~\$200

February 24, 2006

Morning Snack ~\$200; Lunch ~\$500; Afternoon Break ~\$200

**IFMA ATLANTA CHAPTER
CFM COORDINATORS**

Clara M. Smith, CFM - CMS
Enterprises

Cheryl Waybright, CFM, CFMJ, - CB
Richard Ellis

ASK ME ABOUT CFM

As a benefit to the Atlanta Chapter Membership, the Professional Development Committee plans to have members with CFM designation wear ribbons at each monthly meeting. Professionals and Associates are encouraged to discuss the benefits of getting CFM certification and information on taking the exam during the networking session before the meeting. Learn what certification is all about with other members who have become Certified Facility Managers. Ask questions, get the details, maybe hook up with a study partner.

Cost? Experience required? Qualifications? Information on the test? Bring your own questions. Look for the CFM ribbon attached to member name tags.

MONTHLY CFM EXAM QUESTIONS

1. *Workplace safety for tenant employees is the responsibility of:*
 - A. The tenant employer
 - B. The building owner
 - C. The building manager
 - D. OSHA
2. *In commercial construction, an interior wall with studs is:*
 - A. Always load bearing
 - B. Usually load bearing
 - C. Always non-loading bearing
 - D. Usually non-load bearing
3. *Activation of a smoke control system is best done by operation of:*
 - A. Smoke detectors
 - B. Manual pull stations
 - C. A sprinkler system
 - D. Heat detectors
4. *The most common means of exposure to a hazardous chemical is through:*
 - A. Absorption
 - B. Injection
 - C. Ingestion
 - D. Inhalation



NETWORKING FOR SUCCESS LUNCHEON

January 18, 2006

MARK YOUR CALENDAR. THIS IS ONE EVENT YOU WILL NOT WANT TO MISS!

This month is our Networking For Success luncheon. We will learn from three human resource experts concerning the subject of networking and netweaving. You will acquire powerful tips that can help propel your organization and your career in the right direction. The speakers will provide a brief overview of this important subject from their own perspective. This will be followed by a panel discussion and questions for the speakers. All members will earn 1 CEU and 1 CEU/FMP Maintenance Point for this event.

Moderator

Joe Carroll, Vice-President, Human Resources, IST Management Services, Inc.

The Speakers

Bob Littell, Chief Netweaver, Little Consulting Services & Author of: "The Heart & Art of Netweaving"

Topic: How To Work The Netweaving & Relationship Process

Liz Fitzgerald, President, Exchange Consulting, Inc.

Topic: Understanding The Practical Side of Netweaving

Brian Ray, Founding Director, Crossroads Career Network

Topic: How To Work A Room

Agenda:

- 11:30 - 12:00 Networking
- 12:00-12:30 Lunch
- 12:30 - 1:15 Speaker Introductions & Panel Discussion



www.ifmaatlanta.org

Send your Member Profile and Photo to ifmanews@rentacrate.com or fax to 678-547-0132.

CFM EXAM REVIEW CLASS

February 23 and 24, 2006 (8:00 am - 5:00 pm)
Corporate Environments
1636 Northeast Expressway Atlanta, GA. 30329

What is the Review Class?

This is the definitive course of preparation for successfully completing IFMA's Certified Facility Manager (CFM) examination. It is designed to provide those preparing to take the exam with increased confidence. It is not an in-depth study of FM but an opportunity to self-evaluate your readiness to take the exam. The review discusses the format, sample questions and information related to the nine competency areas tested by the exam.

Top Five Reasons to Get Certified

1. Distinguish Yourself.

In today's competitive job market, your CFM status puts you ahead of the competition. Certified Facility Managers have proven their abilities and demonstrated their commitment to achieving excellence in the profession.

2. Invest in Your Future.

CFMs earn, on average, 13% more than non-certified facility managers. Earning your CFM is one of the most important career decisions you can make.

3. Demonstrate Your Leadership and Initiative.

It's not easy to achieve CFM status. The CFM credential is a tangible sign of your success. Share your expertise and mentor up-and-coming members of your organization.

4. Advance Your Profession.

Facility managers must be proficient in a wide range of competencies. The CFM program articulates the level of skill and talent required of the profession.

5. Enhance Your Professional Network.

Enjoy opportunities to network during special CFM events. IFMA chapter members receive special recognition from their chapters.

The course will be led by Kathy Roper, an experienced Certified Facility. She has extensive knowledge of the profession.

This is an invaluable opportunity for any professional interested in career development through certification. After completing the course, individuals who feel ready to write the CFM exam will need to submit an application to IFMA Headquarters, Houston. This course is open to members and non-members of IFMA. One does not have to be a member of IFMA to obtain the CFM designation.

Registration - Register early

Early Bird (up to January 20, 2006)

Cost - \$150 for Members of the Atlanta Chapter of IFMA and \$250 for non-members.

After January 20, 2006, the rate is \$200 for Members of the Atlanta Chapter of IFMA and \$300 for non members.

Note: these are deeply discounted rates elsewhere at \$650.

How: Online at www.ifmaatlanta.org/events or fax to Association Headquarters 404-768-7767 or mail with a check to Association Headquarters at 1185 Willingham Drive, Atlanta, GA 30344.



2005 IFMA ATLANTA SUSTAINING PATRONS

ABM Family of Services
 AIA
 Aircond
 Allied-Barton Security
 Andrew Rissland Turpen
 ASD
 Baker Audio
 BC Group
 Bonitz Flooring Group, Inc.
 Carithers, Wallace & Courtenay
 Carole Parks Catering
 Carter & Associates
 CB Richard Ellis
 Choate Interior Construction
 Contract Marketing
 Corporate Environments of GA, Inc.
 Cort Furniture Rental
 Dekalb Office Environments
 Flood Brothers Relocation
 Geiger
 Gensler
 Graebel Atlanta Movers, Inc.
 Haworth, Inc.

Hendrick, Inc.
 Herman Miller, Inc.
 Humphries & Company
 IntraSpec
 Invista
 Ivan Allen
 Jova Daniels Busby
 Kimball
 Malcolm B. Weiss & Assoc.
 Malone Construction
 Milliken
 Mohawk Group
 NFL Officeworks
 Royal Cup, Inc.
 Southern Business Systems
 Steelcase, Inc.
 Trilogyfm
 Walter Hopkins
 Wegman Associates

MEMBER PROFILES



NAME: Tom Woodward
COMPANY: Heery International
EMAIL: twoodwar@heery.com
EDUCATIONAL BACKGROUND: B.S. (Architecture), Georgia Institute of Technology; Masters in Architecture, Harvard Graduate School of Design
FAVORITE VACATION DESTINATION: Europe

HOW LONG HAVE YOU BEEN AN IFMA MEMBER? 18 years (est.).
WHAT IS THE MOST CHALLENGING ASPECT OF YOUR PRESENT JOB?
 FM consulting is a very competitive field, so I would have to say providing high quality services when budgets are tight.



NAME: Fred Hollenstein
COMPANY: Sedgefield Interior Landscapes, Inc.
EMAIL: fredhollenstein@hotmail.com
EDUCATIONAL BACKGROUND:
 B.S. degree in Horticulture from Rutgers University
FAVORITE MOVIE: Phenomenon

WHAT IS THE MOST CHALLENGING ASPECT OF YOUR PRESENT JOB?
 Keeping in tune with the ever-changing office designs and styles
HOW LONG HAVE YOU BEEN AN IFMA MEMBER? About one year.
FAVORITE VACATION DESTINATION: Carolina Mountains

Send your Member Profile and Photo to ifmanews@rentacrate.com or fax to 678-547-0132.

International Facility Management Association
 Atlanta Chapter
 1185 Willingham Drive
 Atlanta, GA 30344



DIRECTORY UPDATE

Note corrections to mailing label at right and fax to 713-623-6124. Include phone/fax numbers.

FIRST-CLASS MAIL
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 NORCROSS, GA