

**IFMA ATLANTA 2003
EXECUTIVE BOARD**

PRESIDENT
Tom Haslach

Millicare Commercial Carpet Care
thaslach@millicare.net

VICE PRESIDENT
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Turner Properties, Inc.
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TREASURER
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SECRETARY
Stewart Smith

Kilpatrick Stockton
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PAST PRESIDENT
Dave Flory

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dflory@cortl.com

**2003 IFMA ATLANTA
SUSTAINING PATRONS**

ABM Family of Services
Aircon Corporation
Andrew Rissland Turpen
ASD
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Baker Audio
Bonitz Flooring Group, Inc.
Carithers - Wallace - Courtenay
Carnahan and Associates
Carter & Associates
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DeKalb Office Environments
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Kimball
Knoll
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Malcolm B. Weiss & Associates
Malone Construction
Millicare Environmental Services
Milliken Carpet
Royal Cup Coffee, Inc.
Southern Business Systems
Steelcase, Inc.
Tandus Group
TVS Interiors

M O N T H L Y M E E T I N G

Wednesday, December 17, 2003 - The Carter Center

TOPIC:

IFMA Atlanta's Annual Awards Banquet

TIME:

11:30 AM networking
12:00 Noon - 1:30 PM luncheon

COST:

Pre-registered Members - \$30.00
Non-members (must pre-pay) - \$50.00
Members without reservations - \$40.00 (if seating is available)
Non-Members without reservations - \$60 (if seating is available)

LOCATION:

The Carter Center

RESERVATIONS:

Association Office (404) 766-1632 or Fax (404) 768-7767. Please register by 12:30 p.m., Fri, December 12, 2003. You may now register by credit card on our secure site— www.ifmaatlanta.org

**IFMA Atlanta Community Services Program
Annual Christmas Toys & Books for the Children Campaign**

For the 5th year in a row, your community services committee would like to provide "toys & books for the children" of the YWCA. Your generous gifts will be given to a child within the YWCA of Greater Atlanta's programs who would otherwise go without gifts this holiday season. If you are interested in helping us bring joy to the children of the YWCA, please bring an unwrapped gift or book to the IFMA Atlanta Christmas luncheon, December 17, 2003, at the Carter Center.

The following is a list of suggested toys and gifts provided by the site coordinators of the YWCA. Child ages range from infants through seniors in high school.

- | | |
|--|---|
| Sports balls (Nerf balls, footballs, basketballs, baseballs, soccer balls) | Books for all ages |
| Blocks (Lego's, Lincoln Logs) | Coloring books & Crayons |
| Board games: chess, checkers | Current Encyclopedia sets & Dictionary |
| Craft kits | Handheld electronics |
| Dolls (including African-American dolls) | Floor puzzles; puzzles of all kinds, all age groups |
| Etch-a-Sketch | Videos (Disney, Sesame Street, PG Movies) |
| Tonka trucks | |

If you have any questions, please contact Steven Purdon at 404.879.1724, or via email at spurdon@kpsgroup.com.

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CONTACT US!

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 If you would like to submit a newsletter article, please contact fran.rissland@artandassociates.com

STAY CONNECTED WITH
www.ifmaatlanta.org

Where do you need to go to stay connected for IFMA Atlanta? Thanks to multiple recent upgrades, the new IFMA Atlanta website at www.ifmaatlanta.org is the place. Check out the hotlinks to upcoming and pending events. There is no guesswork once you get there. All of the information you need (locations, times, registration processes) is at your fingertips. Check out the wider screen, and flashing front page sustaining patrons' icons. Even the newsletter you are currently reading is on the site. Put it on your favorites list, tell friends and colleagues, the new IFMA website is the source to "connect" at: www.ifmaatlanta.org.

IFMA ATLANTA
STRATEGIC PLAN 2003

Mission Statement:

To lead, sustain, represent and develop the process of Facility Management and its workplace professionals.

Goals:

- Communicate facility management trends and best practices through programs and education
- Lead the progress of the profession by supporting the success of membership through the best workplace related education, information and interaction
- Enhance the Atlanta chapter through the process of awareness, recognition, interest and desire leading to the utilization of facility management profession
- Enrich the Atlanta chapter through productive growth of membership, markets, resources and capability to provide necessary and timely services
- Preserve the Atlanta chapter culture while integrating the member's choice program

P R E S I D E N T ' S M E S S A G E

"No one got anywhere in life without the help of someone else."

- unknown

As I am about to become a part of IFMA Atlanta's "history" I have a higher degree of appreciation for the history that was made by the 20 president's before me. It has been fun being your president. I never dreamed that I would enjoy serving so much. We set out to be pioneers in 2003, to do the "little things" well and the "big things" better. I believe we flourished. I believe we took the right steps to ensure that we listened to, and met the needs of our members while growing our chapter in stature.

"Beggars that I am, I am even poor in thanks."

- Shakespeare-Hamlet, Act II. Sc. 2

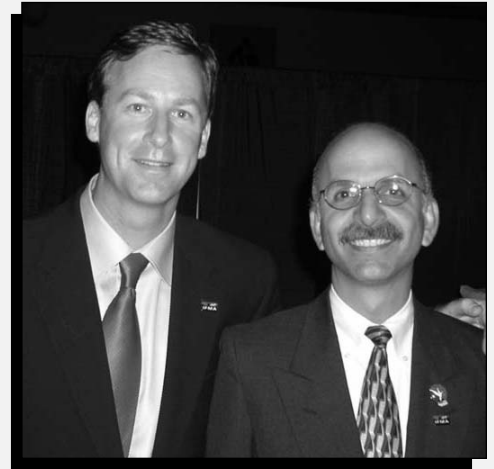
If I filled all the pages of this publication I would not be able to properly acknowledge all of you who helped propel us through the new paths we charted. Please know that I see the legacy you have built. Thank you to the members of the board and our committee members who have served so well. Thank you to my team at MilliCare for putting up with me. Your continuous support carried me many days. Thank you, the members of IFMA Atlanta, for giving me this opportunity to serve. It has been a great honor. I gave you all I had, each and everyday. I hope it showed.

Finally, I would like to send my best wishes to Mitch and his TEAM for 2004. You are in good hands. Remember, you are... **The Power of One!**

"Let love rule!"

Tom Haslach

President IFMA Atlanta 2003
 Chapter of the Year 2003
 Managing Partner MilliCare Commercial Carpet Care



A N O T E O F T H A N K S



-----Original Message-----

From: De-nijs-bik, Eugene
Sent: Friday, November 21, 2003 9:03 AM
To: Tom Haslach
Subject: Thank you

Fred left yesterday afternoon back to Rome. He was impressed with the hospitality of everyone he visited and the level of operation of the Atlanta chapter. He was also impressed with the level of discussions at dinners and luncheons and enjoyed the tours at Coke and TBS.

I understand that Fred is planning a report in one of the European magazines about his visit to Atlanta. I am sure that this will be a great story for our chapter! I will make sure that we get it when it is published. I hope that you were able to get an impression of Europe's FM culture and the process and what the unification means in a practical way for a European like Fred.

To me it is quite an experience to see an Idea come to life the way it did. An Idea to not only invite someone for a speech and say goodbye but also to let him experience Atlanta's professional FM culture with a personal touch.

Thank you for your contribution.

Eugene de Nijs Bik

Chair International Committee
 Project Manager, Turner Properties, Inc.
Eugene.de-nijs-bik@turner.com

PAST PRESIDENT'S CORNER



It is a delight and honor to write an overview of 1988, the year I served as president for the Atlanta IFMA Chapter. I view that year as one link in a long chain to becoming the best IFMA Chapter on the planet as proven by our Chapter of the Year award this year!

The chapter officers included John Steffes as VP, Martha Osborne as Secretary, and Chestley Yelton as Treasurer. Martha and Chestley later became chapter presidents. We also started three committees to work with the officers. Martha headed up the

Program Committee, Gina Klopff headed the Social Committee, and Kim Weiss oversaw the Membership Committee. That year, we instituted the first Job Bank, which John Steffes spearheaded. Our membership topped out at 144, and initially most of our luncheons were held at the Merchandise Mart downtown. However, we later decided to try some other venues in other areas of the city due to traffic concerns. The luncheons usually had 60 - 100 attendees.

1988 was a very special year for the Atlanta Chapter. It was the year the International Conference came to Atlanta, and the preparation for that event consumed a good deal of everyone's energy. The conference was held at the Peachtree Plaza hotel, and the opening party was held at the Carter Center. Atlanta chapter members served as hosts, moderators, and manned the Atlanta Booth. It was a well-attended conference, and everyone gained vast facilities knowledge, networked, and even had some fun at the old "Slimelight". There were contests put on by our vendors with prizes and drawings. There were tours, speeches, dinners, and galas. The chapter officers judged booths at the conference and bestowed awards. And we started our peach lapel pin craze!

The Atlanta Chapter was also tied in to the International IFMA scene by two of our own members. It was the year that Ed Rondeau was International President, and Christine Neldon was the first woman elected to the International Board to fill the role of International Secretary. Of course, Christine later went on to become International President as well. With all this excitement, we were very busy, and growing and learning.

As the chapter was growing and becoming more difficult to manage, we hired our first secretarial service to help us take meeting reservations and do various administrative functions. The Chapter has needed that service ever since. In addition to luncheon meetings and the conference, we sponsored tours of CNN, The High Museum of Art, and the Galleria Tower as guests of IBD. The Christmas luncheon was at the Wyndham hotel with a speaker from Contel.

Serving IFMA as Chapter President was very enriching for me personally. It propelled me to stay involved as Regional Vice President and International Board Member for the following two years. I am thankful for all the friends and contacts I made during this time, and all the skills and knowledge I gained on so many fronts. I am still enjoying the fruits of my labor from that year as president, and it is so humbling to see the chapter today with all the talented people who are leading it. The Atlanta Chapter today is the best, and one can only imagine what great things are in store for the chapter and its future chapter presidents. Then and now, IFMA is an exciting organization. Let's roll!

Jean Lusso
Atlanta IFMA Chapter President - 1988

CAREER SERVICES COMMITTEE

The Career Services Committee sponsored a class on October 2, 2003 in Interviewing Techniques and Resume Writing. King & Spalding and Royal Cup Coffee hosted this event. Professor Kathy Roper presented material and valuable information that stimulated great discussions and favorable feedback from this well attended class. A big "thank you" goes to both Kathy Farley and Kathy Roper for their work in making this function a success.



GEORGIA TECH CORNER

Jun Ha Kim, a graduate student at Georgia Tech in integrated facility management received the \$1,000 DuPont Scholarship at World Workplace in Dallas. He earned a bachelor's degree in architecture from the



University of Minnesota and has worked as an assistant construction field director for the Competitive Service Inc. in Minneapolis, Minn. He currently works part-time as a utility data analyst for Georgia Tech's facilities department. A native of Seoul, Korea, Kim hopes to return to Korea to educate other aspiring FM students there and to do facility management research. Congratulations to Jun and Georgia Tech!



ACKNOWLEDGEMENT WITH GREAT APPRECIATION

On behalf of the Atlanta Chapter of IFMA, the Board of Directors wishes to acknowledge with great appreciation the support given by Shaw Carpet and CWC in sponsoring our 2004 Planning Meeting at Shaw's facility in Dalton, Georgia, November 6th & 8th, 2003. It is because of sponsors like Shaw and CWC that our Chapter continues to achieve great advances within the International Facility Management Association. We salute our incoming 2004 President, Mitch Rabil with Turner Properties.



NEWSLETTER AND WEBSITE COMMITTEES CELEBRATE

The Newsletter and Website Committees met for lunch to celebrate their Awards of Excellence wins from World Workplace 2003. Lots of great ideas were discussed for the upcoming year, and a good time was had by all. Congratulations!



UNITED WAY CUTS IMPACT IFMA ATLANTA COMMUNITY PARTNERS

The dominos have fallen in Atlanta for the multitude of United Way agencies. With the downturn in the economy after 9/11 including furloughs and layoffs on the rise, payroll deducted giving is way down.

How would your company recover from a 33% immediate cut in revenue? Could you make it through one year by cutting back? What do you do when you hear the funding cuts would last throughout your company's three-year funding cycle? What services would you stop offering? How many hats will you be wearing for the next three years? For agencies supported by United Way, funding cuts of up to 33% became very real earlier this year.

Many agencies, including the YWCA of Greater Atlanta, budgeted for a decrease in funding 2003, but none were prepared for cuts that were this big. What is an agency to do? Well, agencies do not stop serving the community because of budget constraints. Agencies instead start cutting back by limiting capital improvements and revert to necessary repairs only.

Fortunately, IFMA Atlanta has come to the rescue in 2003 the following non-profits, all of which have been impacted by some United Way cutbacks in funding: the Frazer Center, Gilda's Club, Nicholas House, North Fulton Child Development Center, YWCA of Greater Atlanta, and YWCA of Northwest Georgia. IFMA Atlanta members provide resources and expertise in the area of capital improvements to ensure that these non-profits are able to get the best "bang for the buck". Committee members visit job sites, provide complete building inspections, help review contracts and even solicit their own business contacts to provide resources to these agencies. Using these resources directly affects the bottom line for each of these agencies and ensures programs will continue throughout Atlanta for families in need.

Interested in getting involved in the community services committee, contact Steve Purdon at spurdon@kpsgroup.com.

MEMBER PROFILES



NAME: Christie G. Crowder
COMPANY: CGC Consulting Group, Inc.
EMAIL: christie@cgcgroup.net
HOMETOWN: Washington, DC
EDUCATIONAL BACKGROUND:
 BBA from AIU

FAVORITE VACATION DESTINATION: Hawaii
HOW DID YOU GET INTO THE CAREER YOU ARE IN NOW? It's a really long, but good story. To sum up, I was a facilities manager with a flair for relocation management.
TELL US SOMETHING ABOUT YOU THAT YOU ARE MOST PROUD OF: To have started my own successful relocation management business!



NAME: Charles Cayce
COMPANY: Aircond Corporation
EMAIL: ccayce@aircond.com
HOMETOWN: Chattanooga, TN
EDUCATIONAL BACKGROUND:
 BSME from Notre Dame

FAVORITE VACATION DESTINATION: Cabo San Lucas
HOW DID YOU GET INTO THE CAREER YOU ARE IN NOW? Joined the Trane Co. as a sales engineer when I got out of the military in 1964.
TELL US SOMETHING ABOUT YOU THAT YOU ARE MOST PROUD OF: Kathy, my wife, and I have been married 39 years. We have three sons, all outstanding young men that we are most proud of.

NOVEMBER LUNCHEON



Tom Haslach presents Steve Christopher with the Hummingbird Award - Way to go Steve!



Eugene De Nijs Bik congratulates Fred Kloet for a great luncheon presentation at our November Meeting



THE HUMMINGBIRD AWARD



Presented during our Monthly luncheon program, this sculptural rendering of a Hummingbird was personally handcrafted in molten boron glass by Hoa Tran Associate of the Fräbel Studio to capture the delight that comes from viewing one of these hovering birds.

Why the Hummingbird? The hummingbird embodies a high level of beauty, style, grace, strength, power, speed, focus, and determination. Some of the many qualities our IFMA Atlanta volunteers display each and everyday.

2003 Recipients:

- January: Fran Rissland of ART & Associates*
- February: Ellen Townsend of The North Highland Company*
- March: Kim Lawing of Dupont Flooring Systems*
- April: Lynn Moorman of ART & Associates*
- May: Gail Herndon of Choate Construction*
- June: Andrea Bruschi of Dekalb Office Environments*
- July: Doris Duncan formerly of Accenture, currently with USAA in San Antonio, TX*
- August: Stewart Smith of Kilpatrick Stockton, LLP*
- September: Barbara DeNijsbik of Intercontinental Hotels Group*
- October: Joanne Cole*

Joanne Cole has been a member of the Community Services Committee since its inception in 1997. She has provided terrific support in the areas of space planning and project management at the NE In Town facility and the Phyllis Wheatley site. Joanne has also participated in every Volunteer Day to support the 12,000 women and children the YWCA services.

Joanne has also been the single point of contact for the past two IFMA WWP conferences for the Atlanta Chapter. Joanne designed each of our IFMA Atlanta WWP lapel pins during this time. Her creativity and enthusiasm has been terrific motivator for our participants. Finally, for these trips, Joanne has taken the time to develop terrific outlines of all WWP events happening in the host city as well as the best points of interests in the cities, restaurants, and shows.

Joanne is a great asset to IFMA Atlanta and is a classic Hummingbird award recipient.

November: Steve Christopher of Royal Cup Coffee

Steve has been a solid contributor to the success of the Atlanta Chapter for the past 5 years. I take special pride in Steve's contributions and recognition for he is the "key" person who got me involved in IFMA Atlanta back in 1998.

Steve chairs our Careers Services Committee and has done a terrific job this past year creating networking forums for our members to come together who have positions to fill as well as ones seeking positions. Steve's committee has also put forth excellent leadership in providing seminars for members to assist in their development of resume writing and interviewing skills. He did this with the strong support of Kathy Roper at Georgia Tech.

Steve's contributions do not end there. He has been a major force behind our Fall Classic committee for the past 3 years. Our Fall Classic has grown each year in participation and revenues generated which has allowed to support the Masters Program in FM at Georgia Tech with \$20,000 over the past two years.

Finally, Steve's company, Royal Cup Coffee is a major sponsor of the annual WWP Atlanta Monday evening out on the town. This special event is the key gathering of IFMA Atlanta at WWP.



THE FM NIGHT BEFORE CHRISTMAS

*Twas the night before Christmas...when all through the facility,
the FMs were working with speed and agility;
The contractor was installing the carpeting with care,
in hopes that the furniture truck soon would be there;
Corporate officers were nestled all snug in their beds,
while visions of golf courses danced through their heads;
In the midst of the hubbub, Tom Haslach settled
down at his desk,
to check on the mail and...as usual...get a brief rest;
When out on the lot, there arose such a clatter,
he sprang from his desk to see what was the matter;
Away to the window Tom flew like a flash,
he tore open the blinds and threw up the sash;
The glare on the ice in the parking lot below,
reflected new furniture sitting out in the snow;
Then what to Tom's watering eyes should appear,
but a miniature sleigh and eight tiny reindeer;
With a little olde driver...of unknown gender,
Tom knew in a moment...must be another vendor!
More rapid than eagles his courses they came,
and he whistled and shouted and called them by name;
Now Chaplin! Now de Nijs Bik! Now Roper...
and Gwinner!
On Rissland! On Bruschi! On Herndon and
Christopher!
To the right, over the lights, above the canopy...
to the top of the wall,*

*now dash away, dash away, dash away all!
So on to the rooftop the courses they flew,
with a sleigh of full of the finest red wines, cheese and
even malt for a brew;
And them in a twinkling, Tom heard on the roof,
the HVAC system sputter...the POOF!
As he drew in his head and was turning around,
down the cable chase came Der Rabil...THUD...
with a bound, (or was it Bounds?)
Der Rabil was all trimmed up with fur, why Brooks
Brothers would be proud,
impeccably tailored were his clothes, but his tie...
much too loud;
A bundle of change orders he had flung on his back,
which made Der Rabil look like a peddler just opening
his pack;
As Tom stood contemplating all the work yet to do,
what's important in life...suddenly came into view;
Deadlines be damned! And those IFMA Atlanta
committee meetings too!
It's the season of Christmas, we have better things
to do!
Tom sprang to his feet, to his many talented associ-
ates gave a shout...oh well,
Atchison, Blankenship, Flory and Green, Ludwig,
Purdon, Smith and Townsend
we are all leaving early, but you can't tell;
As Tom set the alarm and was locking up tight,
he was heard to say softly...Merry Christmas to all,
and to all a good night!*

ATTENTION IFMA ASSOCIATE MEMBERS

IFMA Atlanta board meetings are held the Monday evening before the Wednesday luncheon. There are approximately 20-25 attendees. This is a great marketing opportunity to present your company as well as its products and services to the board for the first 15 minutes of the meeting. If you are interested in hosting a monthly IFMA Board Meeting please contact Tom Haslach for more information at 678-354-6726 or thaslach@millicare.net.



IT IS DIRECTORY TIME!

WOULD YOU LIKE A BUSINESS CARD IN THE SERVICES SECTION OF THE 2004 IFMA ATLANTA DIRECTORY?



IF YES, THEN PLEASE SEND **ONE BUSINESS CARD PER COMPANY TO:**

ANDREA BRUSCHI
1320 RIDGELAND PARKWAY,
ALPHARETTA, GA. 30004.

LEADERSHIP

by Christine Neldon, CFM, CFMJ, IFMA Fellow

This is the time of year when IFMA leaders begin to realize the year will soon be over. They evaluate their time in office and decide to go forward or step aside. They begin to identify those who will come next and carry on the tradition.

The Atlanta Chapter has a strong history of leadership. Not only has the chapter consistently won awards but also it has produced many award winning international leaders. In fact, Matt Dawson will be on the International Board next year in a significant role. There is a reason Atlanta has so many leaders. It is because the chapter has had the vision to recognize and develop potential leaders.

Are you the next IFMA leader? Do you possess those sought after skills that probably overload you with more work than you can ever do? Are you using your skills in the best way for your professional development? There is a time and place for leadership in your career.

Leadership in IFMA offers many benefits. Foremost, you learn. You have the opportunity to rub elbows with the best FM professionals in the city. It will teach you new leadership skills and enhance your technical skills. Casual conversations lead to opportunities or a new perspective on a challenging problem.

Next, you get to practice your leadership skills in one of the most supportive environments you will ever find. At IFMA, there are people who want you to succeed and do everything they can to help.

Finally, there are the people. You have an opportunity to make some of the best friends of your professional career. Do you come to IFMA meetings and see the camaraderie of the leaders? It comes from respect, friendship and having fun.

In almost 20 years of IFMA involvement, I have never regretted the leadership roles accepted. They were hard and challenging. Things were expected of me that I did not know were possible. There were always mentors and cheerleaders at hand to help. What better place to develop and practice leadership.

Harvey MacKay once told an IFMA group to choose to be a leader by first visualizing yourself in the role. See yourself at an IFMA meeting standing at the podium and being applauded. Imagine the well-wishers around you and the friends who greet you. See yourself at the head of the table leading a dynamic group in lively discussion. Can you see it? Is it you? Not unless you step forward.





CFM News and Events

NEW CFM SELF-ASSESSMENT TEST

Online CFM Self-Assessment Test is now available!



A great way to see how ready you are to take the CFM Exam! Log on to IFMA Web site at www.ifma.org, find the CFM Practice Exam under Certification and take the exam from the convenience of your home or office computer!

The exam consists of 48 questions drawn from the eight core competencies. After completing the test, users receive the results by competency, along with an explanation of the results.

Cost: \$39.95 IFMA members; \$79.95 nonmembers

MONTHLY CFM EXAM QUESTIONS

1. Which is generally not covered in a Cost Plus (GMP) construction contract?
 - a. Change orders generated by the owner
 - b. Re-work required by regulatory inspectors
 - c. Changes in the scope of the work
 - d. Errors and omissions of the architect/engineer

2. The contractor submits to the facility manager the final notice of completion and asks for a signature. The project is 99 percent complete. The facility manager should:
 - a. Ask to see all documents pertaining to the tenant improvements and then sign the form
 - b. Not sign the form until you consider the project complete
 - c. Not sign the form until a final occupancy permit is received
 - d. Check with management and receive its approval before signing the form

3. What is the most valuable reason for conducting a post-occupancy survey?
 - a. Make the end user feel involved in the project
 - b. Provide feedback on how well the facility management team performed
 - c. Help improve the next project
 - d. Identify problem areas

4. When calculating a floor's rentable area, you must first subtract the area calculation for which of the following?
 - a. Mechanical rooms, stairwells, restrooms, and elevator shafts
 - b. Elevator shafts, restrooms, mechanical rooms and stairwells
 - c. Entire core area of the floor
 - d. Stairwells, elevator shafts and mechanical chases

Answers: 1-C, 2-C, 3-C, 4-D

CFM ARTICLES FOR POINTS

Attention all CFMs! You can receive CFM Maintenance Points for writing educational articles in Industry Related Publications including our Chapter Newsletter.

For more information regarding CFM points, go to www.ifma.org, click "Certification" then "Certification Maintenance".

Please submit any articles of educational value that you are willing to share with your fellow Chapter Members to Fran Rissland at fran.rissland@artan-dassociates.com. Your participation is encouraged!

ASK ME ABOUT CFM

As a benefit to the Atlanta Chapter Membership, the Professional Development Committee plans to have members with CFM designation wear ribbons at each monthly meeting. Professionals and Associates are encouraged to discuss the benefits of getting CFM certification and information on taking the exam during the networking session before the meeting. Learn what certification is all about with other members who have become Certified Facility Managers. Ask questions, get the details, maybe hook up with a study partner. Cost? Experience required? Qualifications? Information on the test? Bring your own questions. Look for the CFM ribbon attached to member name tags.

ONLINE GRADUATE COURSE

Michigan State University offers online graduate course to help you earn a Master's Level Certificate in Facility Management

Achieving Facility Management Organizational Effectiveness

Course Dates: January 12 to April 30, 2004 (one semester)

Tuition: \$1173.00 (\$300 nonrefundable internet fee included)

Visit our website at www.msu.edu/user/facmgt to see what we're about. Online computer technology training required first week of class (fee = \$100). Further details available at facmgt@msu.edu or 517-353-3938.



PROGRAM CALENDAR

DECEMBER 17

CELEBRATION OF EXCELLENCE

LOCATION
Carter Center

JANUARY 21

MONTHLY LUNCHEON

FEBRUARY 18

MONTHLY LUNCHEON

MARCH 17

MONTHLY LUNCHEON

Facility Funnies

"My job may require me to wear a lot of hats,
but I'm not putting on the uniform too!"



International Facility Management Association
Atlanta Chapter
1185 Willingham Drive
Atlanta, GA 30344



DIRECTORY UPDATE

Note corrections to mailing label at right and fax to 713-623-6124. Include phone/fax numbers.

