

**IFMA ATLANTA 2005
EXECUTIVE BOARD**

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bchaplin@knoll.com

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rachel.blankenship@bestsoftware.com

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chet.bounds@milliken.com

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stsmith@kilpatrickstockton.com

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North Highland Company
etownsend@northhighland.com

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mitch.rabil@turner.com

**2005 IFMA ATLANTA
SUSTAINING PATRONS**

ABM Family of Services
AIA
Aircond
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ASD
Baker Audio
BC Group
Bonitz Flooring Group, Inc.
Carithers, Wallace & Courtenay
Carole Parks Catering
Carter & Associates
CB Richard Ellis
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Cort Furniture Rental
DeKalb Office Environments
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Milliken
Mohawk Group
NFL Officeworks
Royal Cup, Inc.
Southern Business Systems
Steelcase, Inc.
Trilogyfm
Walter Hopkins
Wegman Associates

MONTHLY MEETING

Wednesday, April 13, 2005 - Villa Christina

TIME:

11:30 AM networking, 12:00 Noon - 1:30 PM luncheon.

COST:

Pre-registered Members - \$30.00, Non-members (must pre-pay) - \$50.00
Members without reservations - \$40.00 (if seating is available)
Non-Members without reservations - \$60.00 (if seating is available)

RESERVATIONS:

Please register by 12:30 p.m., Fri., April 8, 2005—no refunds unless cancelled by 10. a.m. April 11. You may now register by credit card on our secure site— www.ifmaatlanta.org.

LOCATION:

Villa Christina

Directions: FROM GEORGIA 400: Take I-285 East, to Ashford-Dunwoody Road (Exit 29), turn right. Go to first traffic light and turn right onto Lake Hearn Drive. Go to first traffic light and turn left onto Parkside Place. Then go one block and turn right unto Perimeter Summit Blvd. At the Stop Sign, turn left (Summit Blvd). We are the three story stone villa, which is the last building on the left.

FROM I-85 & I-285 (Spaghetti Junction): Take I-285 West to Ashford-Dunwoody Road (Exit 29), turn left. Cross over I-285 and go to the second traffic light and turn right onto Lake Hearn Drive. Go to first traffic light and turn left onto Parkside Place. Then go one block and turn right unto Perimeter Summit Blvd. At the Stop Sign, turn left (Summit Blvd). We are the three story stone villa, which is the last building on the left.

TOPIC & SPEAKER:

Wireless Technology - Applications and Impact in FM

The Georgia Tech Masters Degree Program Presents students, industry experts and Professor Kathy O. Roper, CFM,CFMJ,MCR,LEED AP, in an interactive discussion on wireless technology and its' multiple applications and impacts to the facility management industry.

Students will guide experts through a series of questions and answers that provide valuable information for owners and users of this latest technology. Experts in the field will provide insightful information for use immediately and into the next five years on how businesses are applying wireless technology and some of the pitfalls to avoid a wireless nightmare.

Attendance at this meeting provides - CEU: 0.1 - CFM Maintenance Pts: 1.0

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CONTACT US!

Newsletter Editor: Monte Townsend

T: 678-547-0133 **F:** 678-547-0132

If you would like to submit a newsletter article, please contact ifmanews@rentacrate.com.

Reminder: The deadline for submitting articles is the third Wednesday of each month.

STAY CONNECTED WITH
www.ifmaatlanta.org

Where do you need to go to stay connected for IFMA Atlanta? Thanks to multiple recent upgrades, the new IFMA Atlanta website at www.ifmaatlanta.org is the place. Check out the hotlinks to upcoming and pending events. There is no guesswork once you get there. All of the information you need (locations, times, registration processes) is at your fingertips. Check out the wider screen, and flashing front page sustaining patrons' icons. Even the newsletter you are currently reading is on the site. Put it on your favorites list, tell friends and colleagues, the new IFMA website is the source to "connect" at: www.ifmaatlanta.org.

IFMA ATLANTA
STRATEGIC PLAN 2005**Vision**

To serve as the resource and representative for facility management.

Mission

To provide exceptional products, services, and opportunities that support and advance the facility management profession.

Goals

1. Support a community that fosters vitality, momentum and impact for the facility management professional.
2. Anticipate and prioritize the resources required to enhance effective delivery of products and services.
3. Inspire passion for the facility management profession that compels facility practitioners to want to join the IFMA network, engages volunteer leaders and attracts / retains top-talent to the full-time staff.
4. Sustain IFMA's financial integrity to achieve and fulfill our mission.

Purpose

IFMA is a member-centered association that exists to guide and develop facility management professionals. In support of its members, IFMA promotes the Facility Management profession by providing leadership, recognition and standards of excellence.

Please check out the website at www.ifma.org for more details.

PRESIDENT'S MESSAGE

IFMA Showcased - What a Hit!

Many, many thanks to Mark Hawkinson for his leadership on IFMA Showcased. The event at the Biltmore was a wonderful opportunity for vendors to show their "wares", for networking, and for a great time. Thanks to Mark and his team especially Debbie Perdue for all that you did to make the evening happen, thanks to each of the vendors and community partners who had a table, and thanks to all that came out to support the event.



"The art of progress is to preserve order amid change and to preserve change amid order."

- Alfred North Whitehead

Chchchchchanges... IFMA Atlanta is making changes. At the last board meeting, it was decided that IFMA Atlanta should align our calendar year with our fiscal year and therefore with the International calendar. This will give the chapter leaders greater focus, control and accountability for the annual budget of their committees. It will align all of our management and reporting with International which will facilitate the re-certification process. It will help us to further align our strategic plan with that of International. And, it will allow the Atlanta chapter to join over 75% of the chapters in the fiscal year model.

This topic has come up numerous times in the past and the leaders have resisted the commitment to an 18-month term. Rachel Blankenship and I have found a way around this. We will each be president for six months and we will be co-presidents for six months. For the most part, the rest of the board has agreed to stay on until June 2006. The nominating team is busy working to have a slate ready for you very soon so that the new Vice President (president-elect) can be installed at the Annual Meeting that will be held in conjunction with our regularly scheduled June program.

The board believes that it is time to "bite the bullet" and make the commitment to get through this transition. We all know that this is what we need to do and what will be best for IFMA Atlanta. The transition will be smooth and hopefully you won't even notice that we are making great structural changes. If you have questions or concerns, please call me. I would love to talk to you about it.

Thank you for your support of IFMA Atlanta and for supporting the chapter leadership through the change.

My best,

Beth Chaplin
President - IFMA Atlanta 2005
Knoll

SAVE THE DATE - BRAVES GAME

IFMA ATLANTA'S ANNUAL BRAVES OUTING

ATLANTA BRAVES VS. FLORIDA MARLINS

THURSDAY, JUNE 23

FIRST PITCH AT 7:35 PM

EVENT INCLUDES FOOD AND BEVERAGES PRIOR TO GAME AT "CITYSCAPE" TENT.

MORE DETAILS TO FOLLOW IN THE COMING MONTHS.





IFMA SHOWCASED PHOTOS AND WHAT YOU MISSED

Let's meet the exhibitors!





IFMA SHOWCASED PHOTOS AND WHAT YOU MISSED

Let's Party!



Having a blooming good time!



How many beers have you had apiece?



Somebody cut her off, she's having way to much fun.



What cologne is he wearing?



Stop pouting, your turn is next!



Dee won Flood Bro's Plasma TV, making her the coolest Grandmother in the world.





WELCOME NEW MEMBERS

Meaghan Baker - *HomeBanc Mortgage Corporation*
 Lekan Bashua - *Steelcase, Inc.*
 G. Bassett - *HomeBanc Mortgage Corporation*
 Ronald Conley - *Tiernan & Patrylo, Inc.*
 William Culpepper - *MACTEC Engineering & Consulting*
 Sherry Dreger - *INVISTA*
 Linda Feters - *Nextel Communications*
 Cynthia James - *Epic Response*
 Craig Jepson - *The Garland Company, Inc.*
 Keith Karamarkovich - *Blessed Trinity Catholic High School*
 Camille Lamb - *IndyMac Bank*
 Shannon Morris - *Johnson Controls*
 Francina Price - *HomeBanc Mortgage Corporation*

Deanna Proshok - *Equant*
 Michael Rauth - *Sarnafil USA*
 Steve Rosenberg - *Workspace Cubed, Inc.*
 Sara Rosenblatt - *EYP Mission Critical Facilities, Inc.*
 Joe Rothwell
 Julius Sanders - *Archoustics*
 Duncan Scott - *FloorCare Specialists, Inc.*
 David Thorne - *Pitney Bowes Management Services*
 Steven Tidwell
 Kathryn Whitten - *ITV Associates, Inc.*



TOP TEN THINGS TO SAY WHEN CAUGHT SLEEPING AT YOUR DESK

Marty Taffel, Hendrick, Inc.

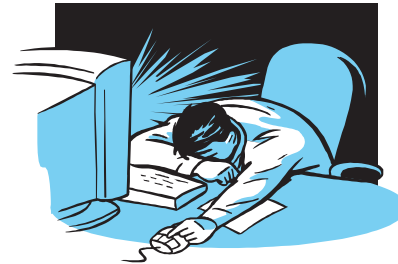
10. "They told me at the Blood Bank this might happen."
9. "This is just a 15 minute power nap they raved about in the time management course you sent me to."
8. "Whew! Guess I left the top off the Whiteout. You probably got here just in time."
7. "I wasn't sleeping! I was meditating on the mission statement and envisioning how I could implement it into facility management."
6. "I was testing my keyboard for drool resistance."
5. "I was doing a highly specific Yoga exercise to relieve work-related stress. Are you discriminatory toward people who practice Yoga?"
4. "Damn! Why did you interrupt me? I had almost figured out how to handle that big project we've been working on."

3. "Did you ever notice sound coming out of these keyboards when you put your ear down real close?"

2. "Who put decaf in the wrong pot?!?"

AND THE NUMBER ONE best thing to say if you get caught sleeping at your desk . . .

1. Raise your head slowly and say, "... Amen."



MEMBER PROFILES



NAME: Gail Herndon
COMPANY: Choate Interior Construction
EMAIL: gherndon@choateco.com
HOMETOWN: Georgia
EDUCATIONAL BACKGROUND:
 State University of West Georgia, BA - Communication, BS - Education

FAVORITE VACATION DESTINATION: Venice, Italy

HOW DID YOU GET INTO THE CAREER YOU ARE IN NOW? I was in a sales position prior to coming to Choate Construction. They got my name from one of my clients and called me about the position. I was fortunate to get a job that I love with such a great company.

TELL US SOMETHING ABOUT YOU THAT YOU ARE MOST PROUD OF: I'm proud to have a loving family, supportive friends, excellent health and a great job in a very interesting industry. I'm also very proud that Tom Haslach asked me to serve in IFMA's board for 2003.



NAME: Ken Gwinner
COMPANY: Turner Broadcasting System
EMAIL: ken.gwinner@turner.com
HOMETOWN: Savannah, Georgia
EDUCATIONAL BACKGROUND:

Bachelors and Masters in Architecture from Georgia Tech

FAVORITE VACATION DESTINATION: Skiing and Hiking out west

HOW DID YOU GET INTO THE CAREER YOU ARE IN NOW? First job out of college was working for a small architecture firm that designed the original CNN Studios in Atlanta. From there, our small firm got swallowed up into TBS to design and construction in-house.

TELL US SOMETHING ABOUT YOU THAT YOU ARE MOST PROUD OF: My brother and I became Eagle Scouts when we were boys. My brother's two sons have also achieved the rank of Eagle Scout in more recent years with help and encouragement from both my brother and me.

SMILE! We will be taking pictures for Member Profiles at the Monthly Luncheon.
 Send your Member Profile and Photo to ifmanews@rentacrate.com or fax to 678-547-0132.



VOLUNTEER DAY ANNOUNCEMENT

**The IFMA
Atlanta
Community
Services
Committee
would like to announce
Volunteer Day on May 14
at the Northwest GA
YWCA.**



GEORGIA TECH CORNER

Spring is usually the time for cleaning out and sprucing up. If your office is in need of cleaning, please consider the



Georgia Tech masters program for donation of your overflowing publications. We seek scholarly publications, journals and white papers on facility management and related topics. Even files of historic project data could provide a scholarly analysis for a student project. Case studies can be assembled from internal studies and approval documents. Old drawings can be used for design analysis.

If you have items to donate from your spring cleaning please contact Professor Kathy Roper at kathy.roper@arch.gatech.edu or 404-385-4139. Thanks and happy cleaning!

CFM ARTICLES FOR POINTS

Attention all CFMs! You can receive CFM Maintenance Points for writing educational articles in Industry Related Publications including our Chapter Newsletter.

Please submit any articles of educational value that you are willing to share with your fellow Chapter Members to Monte Townsend at ifmanews@rentacrate.com. Your participation is encouraged!

COMMUNITY CORNER

YWCA OF ATLANTA ANNOUNCES NEW CEO

The YWCA of Greater Atlanta is pleased to announce to the IFMA membership the addition of Justine Boyd as the new Chief Executive Officer as of January 2005. The YWCA's mission is to empower women and girls and to work towards the elimination of racism.

Programming which supports the mission includes:

- **Early Childhood Education:** The YWCA's two Early Childhood Education centers offer high-quality, affordable and accessible childcare for children six weeks through four years (i.e., infant, toddler, Preschool and PreK) from all socio-economic levels.
- **School Age Care:** The YWCA's KYDZONE After School program provides children ages five through 12 with a variety of educational and recreational after school activities that encourage social and academic development. KYDZONE is offered during the school year at the Northeast Intown YWCA and in eight schools in DeKalb county.
- **Youth Leadership and Development:** TechGYRLS is an innovative program for girls ages eight to 13 that helps cultivate interest and competence in technology, math, science, robotics, and internet/web design. Through computer and interactive skills, critical thinking, and problem solving, young girls develop confidence in subjects traditionally recognized as being male-oriented. The YWCA's Teens on the Rise program encourages youth ages 11 to 19 to postpone high-risk behaviors such as alcohol and drug use and sexual activity in an effort to discourage teen pregnancy and encourage the pursuit of college. Teens on the Rise offers a proactive, innovative approach to address these critical issues, using tools from theatre to technology to prepare students to make healthy, positive life decisions. Teen Teatro is an innovative peer- and education-based theatrical group that creates and performs plays that address peer pressures, media influences, effective conflict resolution methods, constructive communication skills, and teen pregnancy, HIV/AIDS, and STD prevention.
- **Chronic Homelessness Prevention:** For homeless women and their families in search of shelter, the YWCA's Women In Transition program offers so much more than a room. Women In Transition is a 18-month transitional housing program that equips homeless women and their families with the skills and resources necessary to transition from homelessness to economic self-sufficiency. Program activities include personal goal-setting, skill-building, budgeting, and household planning.

The YWCA of Greater Atlanta has marked its place in IFMA-Atlanta history by being the first multi-location non-profit to be served by the Community Services Committee. This relationship started in 1997, and the first major project was the improvement of the NE Intown site to meet national standards for quality child care. IFMA partners included Metric Construction, Hibernia, Safeplay, Rooftech and more. The second project was to revamp the women's emergency shelter into a high functioning transitional facility with a playroom, computer stations, living room, laundry facility, dining room and bedrooms as well as a new roof. Double T Contracting, CMS Enterprises, The Workplace, CORT, Joanne Cole TLGowin and Associates and RoofChek all worked on this project. Hendricks and Gensler have completed space planning and design work for the Ida Prather and Phyllis Wheatley locations. Finally, IFMA membership provided the furniture and interior design work for the YWCA Resource Center in DeKalb County.

YWCA wish list includes: two drawer lateral file, weed eater, leaf blower, fluorescent 60 watt light bulbs, commercial vacuum cleaner, bulletin boards, 8 ½ X 11 white copy paper, carpet cleaner, carpet bonnets, push lawn mower, camcorder, LCD projector, Microsoft Office XP, Color laser printer, and scanner.

For additional information about the YWCA of Greater Atlanta or to coordinate a donation, please contact IFMA member, Theria Jones at 404-867-5212 or a tjones@ywcaatlanta.org or YWCA Customer Relations Associate Keel Rickenbacker at 404.527.7575 or krickenbacker@ywcaatlanta.org.



CFM News and Events

TOUR - CENTER FOR THE VISUALLY IMPAIRED

Date: April 27, 2004

Location: Center for the Visually Impaired
739 West Peachtree Street, N.W.
Atlanta, Georgia 30308
404-875-9011

Time: 4:00pm check-in with light refreshments. Tour will begin at 4:15pm

Speakers: Bill Woolf, Assistant Executive Director
Karen Perry, Director of Development

Cost: Members: \$10.00
Non Members: \$10.00

Directions: The Center for the Visually Impaired is located in Midtown on the Southeast corner of West Peachtree and 4th. West Peachtree is a one-way street (Northbound) and 4th is a one-way street (Westbound). Limited free parking is available on the East side of the building.

RSVP: April 22, 2005
Association Headquarters
By Mail: 1185 Willingham Dr., Atlanta, GA 30344
By Phone: 404-766-1631 ext.
By Fax: 404-768-7767
Secure online registration: www.ifmaatlanta.org

The Professional Development Committee announces the second event in its 2005 tour series on Tuesday, April 27 at the Center for the Visually Impaired in Midtown.

Assistant Executive Director, Bill Woolf will guide us through this unique private rehabilitation center that provides services for the blind and visually impaired. The tour will illustrate many of the facilities design enhancements and planning strategies that can be incorporated into any building type to provide greater accessibility for all users.

Check-in for the tour will begin at 4pm and the tour will begin promptly at 4:15pm. Following the tour the Special Events committee is hosting a happy hour in a nearby bar. The deadline to register for this event is Friday, April 22, 2005. On line registration and complete details and directions can be found on the IFMA Atlanta website.

MONTHLY CFM EXAM QUESTIONS

1. Relational databases in automated system are important because:

- A. All data items must be sequenced in order
- B. Cost considerations are an important element of the systems
- C. Different data elements should be able to be grouped together for analysis
- D. Each equipment category must be complete

2. While implementing automation operations, most important management initiative should be:

- A. Selling and training staff
- B. Purchasing the best hardware
- C. Integrating IT processes into the system
- D. Working out all operational bugs

3. Which facility managements system (FMS) features reduces electrical consumption by automatically turning off some of the equipment for short period while maintaining occupant comfort?

- A. Duty cycle
- B. Supply water side
- C. Economizer switchover
- D. Supply air reset

4. Within the context of a business contingency plan, the most important element that needs to be coordinated between IT and FM is:

- A. Backup site and number of essential employees
- B. Configuration of computers and necessary software
- C. Emergency call lists
- D. FM systems necessary off-site location



PROGRAM CALENDAR

APRIL 13

MONTHLY LUNCHEON

LOCATION

Villa Christina

TOPIC

Wireless Technology

SPEAKER

Interactive Panel led by Kathy Roper

APRIL 27

TOUR

LOCATION

Center for the Visually Impaired

SPEAKERS

Bill Woolf, Assistant Executive Director

Karen Perry, Director of Development

MAY 14

VOLUNTEER DAY

LOCATION

Northwest GA YWCA

MAY 18

MONTHLY LUNCHEON

LOCATION

Maggiano's

JUNE 23

BRAVES GAME

Facility Funnies

Just think of the money we'll save on air conditioning!



Monte Townsend

International Facility Management Association

Atlanta Chapter
1185 Willingham Drive
Atlanta, GA 30344



DIRECTORY UPDATE

Note corrections to mailing label at right and fax to 713-623-6124. Include phone/fax numbers.

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